



Bulletin No.: PIT6275

Published date: 11/8/2024

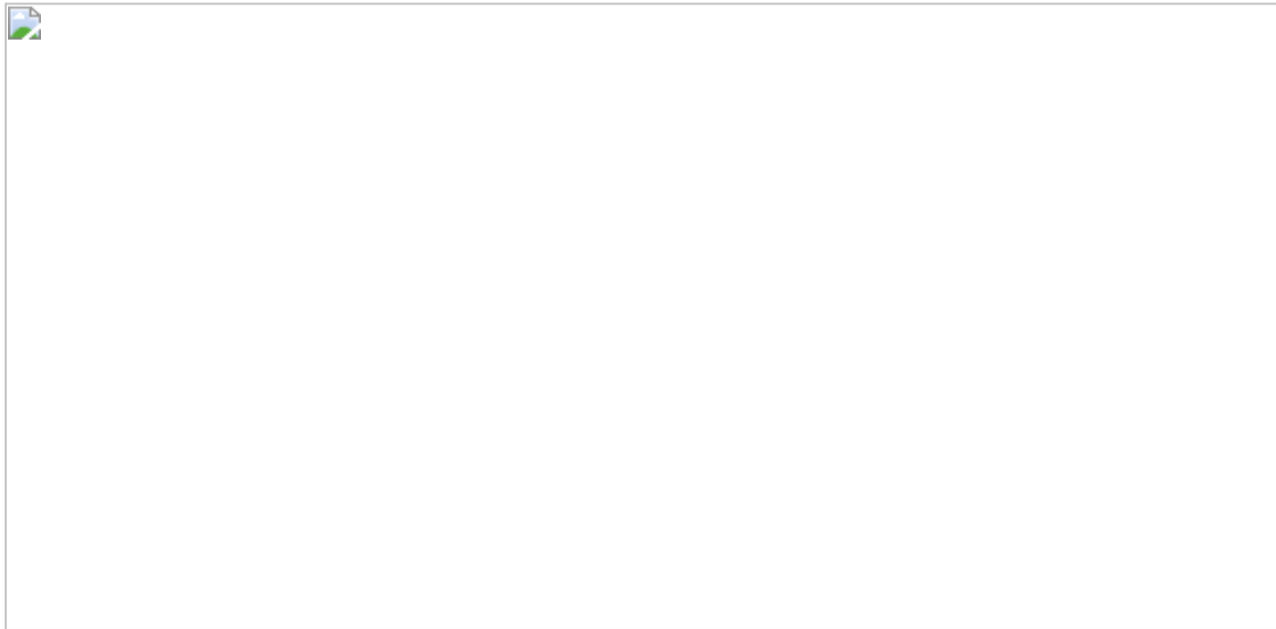
Preliminary Information

PIT6275 Service Door Latch Message On When Deactivating The Child Lock

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
GMC	HUMMER EV	2022 - 2025	All	All All	All
GMC	HUMMER EV SUV	2024 - 2025	All	All All	All

Involved Region or Country	North America
Condition	A customer may comment of a "Service Door latch" message on when deactivating the child lock
Cause	This may be caused by the inside door handle cable on one of the rear doors not being fully clipped into position. See Photo Below:



Correction:

If you experience a "Service Door Latch" message after disabling the child lock, please inspect the inside door handle cable to make sure it is fully clipped into position on both rear doors. Lightly tug on the outside cable to assure position,

If the cable is in place and properly secured on both rear doors and you are still experiencing a message, please follow normal SI diagnostics.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086728	Verify both rear inside door handle cable position	0.6 Hr.

Version History

Version	1
Modified	11/08/2024 - Created on.

 GM Global Brands

© 2024 General Motors. All Rights Reserved.