

Squeak and/or Rattle from the Dash or Instrument Cluster Area

Binder - Advanced Technical Information
Replaces previous bulletins with this numbering.

Models: **981 Boxster/Cayman and all 991/ 992 models**

Model Years: **As of 2012 up to 2024**

Concern: The customer states there is a rattle or squeak type noise that seems to be coming from the steering column, instrument cluster or forward console area.

Information: The cause could be that the foam pads that insulate the body from contact with the fuel tank are missing or out of position. To check this, you can either try to move the fuel tank when it is almost empty to try and duplicate the noise, or slightly lower the tank (easier to do on a Boxster or C2 Carrera) and perform an inspection with a borescope.

Photo 1 shows the pads out of position and the pink rectangles in Photo 2 shows the proper position. The part numbers for new pads can be found in Main Group 8, Sub-group 7 of PET. They are different based on the model type and variant of vehicle.

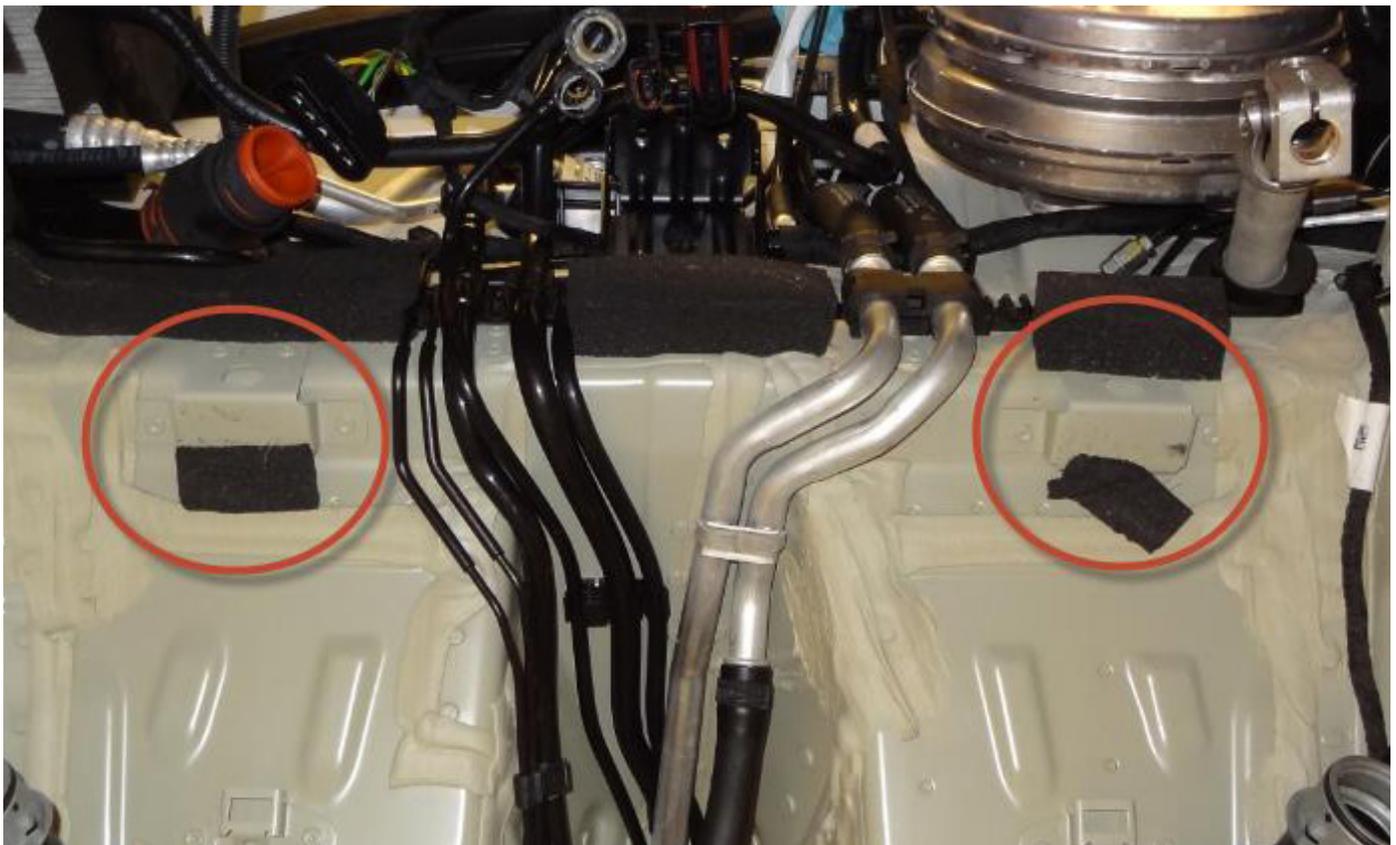


Image 1



Image 2

Dealership	Service Manager _____	Shop Foreman _____	Service Technician _____	_____	_____	_____	_____	_____
Routing	Asst. Manager _____	Warranty Admin. _____	Service Technician _____	_____	_____	_____	_____	_____

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