



Bulletin No.: PIT6273

Published date: 11/5/2024

Preliminary Information

PIT6273 After Startup Unable To Shift From Park With A Conditions Not Met Message

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2025	All	All	All	All
Chevrolet	Suburban	2025	All	All	All	All
Chevrolet	Tahoe	2025	All	All	All	All
GMC	Yukon Models	2025	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment that after starting the vehicle intermittently they are unable to shift out of Park with a "Conditions Not Met" message.
Cause	The cause of this condition maybe a longer than normal boot up of the infotainment screen which can result in a no shift condition for the first few seconds after startup. When this occurs, the vehicle will be restricted from shifting out of park.

Correction:

Engineering is working on releasing improvements to the infotainment screen boot up time. In the meantime, wait for the infotainment screen to boot up and then you will be able to shift from park.

Note: Please setup a TAC case to document the issue with the 2025 Full Size SUV TAC Action Center and reference this PIT number.

Warranty Information


For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time

Labor Operation	Description	Labor Time
3486348*	Review PI information, provide customer with info and setup TAC case	0.2 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	11/04/2024 Created on.

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