

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



Subject:  INTERIOR UPHOLSTERY SURFACE STAINS FOUND ON SEATS, STEERING WHEEL, DOOR PANELS, & SHIFTER	Service Alert No.: SA-081/24
	Last Issued : 11/07/2024

## BULLETIN NOTES

This Service Alert supersedes the previously issued M-Tip(s) listed below: The changes are noted in Red.

Previous M-Tips:	Date(s) Issued:
MT-001/22	02/04/22
MT-030/15	01/20/17

## APPLICABLE MODEL(S)/VINS

2013-2025 CX-5	2016-2021 CX-3	2020-2025 CX-30	2025 CX-70
2014-2025 Mazda3	2016-2023 CX-9	2022-2023 MX-30	2024-2025 CX-90
2014-2021 Mazda6	2016-2024 MX-5	2023-2025 CX-50	

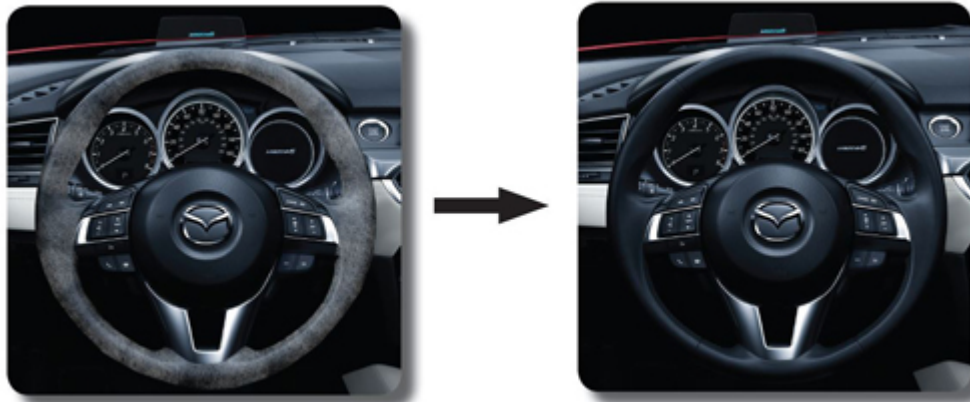
## DESCRIPTION

Some customers may report concerns with interior upholstery surface stains particularly on high contact areas (e.g.: **seats**, steering wheel, door panels, shifter...etc.). This may be caused by skin oils or chemicals such as hand lotions.

## REPAIR PROCEDURE

Use a clean towel dampened in leather/vinyl cleaner or mild soap to clean the steering wheel.  
**NOTE:** Upholstery maintenance and care information can also be found in the Owner's Manual.  
Example:

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.



Steering wheel stained

Steering wheel after cleaning

**Warranty Compliance Note:**

Parts replacement for this concern is not covered under Mazda's warranty policy.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.