



Service Bulletin


Bulletin No.: 24-NA-234

Date: October, 2024

TECHNICAL

Subject: Front Hood Misadjusted (Re-align), Front Hood Dented When Latched (Lower Front Hood Bumpers and/or Slightly Raise Latch to Remove Appearance of Dents)

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2024	2025	SOP	Built Prior to October 8, 2024	All	All

Involved Region or Country	North America
Condition	 <p style="text-align: right;">6751912</p> <p>Some customers or Dealer technicians may comment on the appearance of low spots or dents in the hood when it is completely latched. The concern may be more noticeable on darker exterior colors.</p>
Cause	The condition may have been caused by an improper adjustment of the primary and secondary latch assembly, causing the hood to be in tension when latched.
Correction	Refer to the procedures outlined below.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Verification Procedure

Verify this specific condition is present by following the steps below:

1. Identify the specific area of the dent(s) on the hood.
2. Open the hood to the secondary latch position by pulling and releasing the hood primary latch release cable handle.



6751914

3. Observe the specification location identified in step 1 with the hood at the secondary latch position.
4. If the dents are no longer visible, then the hood needs to be adjusted based on the Service Procedure below.

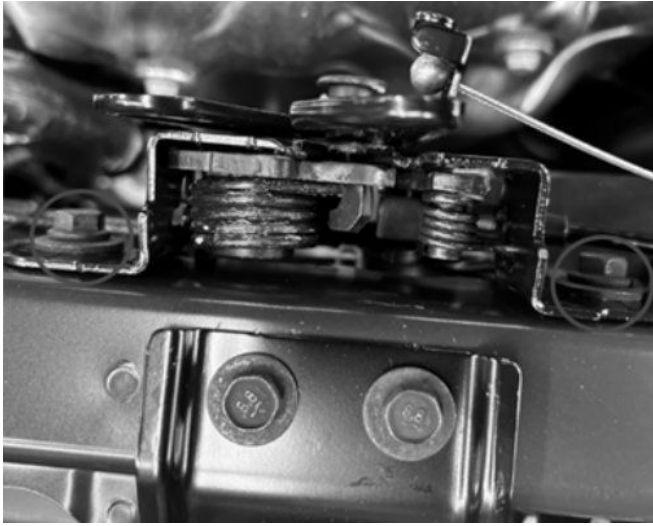
Service Procedure

1. Open the hood manually the rest of the way and secure with hood hold-open rod.



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2. Adjust the two hood front bumpers downward by twisting them clockwise as far as they will go.
3. Close the hood completely.
4. Re-evaluate the condition.
5. If condition is still present, proceed to step 6.



6751916

6. Loosen the hood primary and secondary latch bolts enough to slightly raise the hood primary and secondary latch position.
7. Close the hood completely.
8. Re-evaluate the condition.
9. If condition is still present, repeat steps 6 through 8 until the condition has been resolved.
10. Tighten the hood primary latch bolts to 9 N.m (80 lb in).

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1486068*	Hood Front Bumper And Primary Latch Adjustment	0.3 hr
*This is a unique Labor Operation for bulletin use only.		

Version	1
Modified	Released October 22, 2025

