

ATTENTION: Dealer Principal, Warranty Manager, Service
Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions
about this letter, please
submit your inquiry using
the **WSC app on the
DTNA Portal.**

REF #: ICI24-045
Effective: 11/15/2024
Release: 11/15/2024

SUBJECT: SF691 Campaign Suspended

Recall
Reminder
Notices

This letter is to inform you that campaign SF691, M2 Plus Work Brake, will be suspended today Friday, November 15, 2024. As of Friday, November 15, 2024, you will see SF691 marked as “Suspended” in OWL.

It has been determined that a change in work instruction is necessary. A revised bulletin will be posted to DTNA Portal when the changes are made, and the campaign is reactivated.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.