

Reference	SSM76221
Models	Discovery Sport / L550 New Range Rover Evoque / L551
Title	L550 / L551 Startup Battery Low or Flat
Category	Electrical
Last modified	22-Nov-2024 00:00:00
Symptom	203000 Basic Electrical

Content

Model / Model Year / Derivative
Discovery Sport / 21MY onwards / Passive Start vehicles with L8B2-14C104-AX level RFA software
Range Rover Evoque / 21MY onwards / Passive Start vehicles with L8B2-14C104-AX level RFA software

Situation:

JLR Engineering investigations have found that the startup battery may be depleted by Remote Function Actuator (RFA) quiescent-drain. The hazard button backlight will remain illuminated for more than 30 min after the vehicle is locked.

Cause:

RFA software lock-up.

Action:

- Perform a TOPIx Cloud Diagnostic Workflow and utilise Test Plan guidance (including, where available - the '12V System Analysis - Test') to understand the vehicle status.
- If the Situation conditions of this SSM apply, the following root cause component/condition should be selected to facilitate the RFA reset step:
 - Component - Remote Function Actuator
 - Condition - Reset
- The RFA reset will then be offered as a repair and the Workflow can be resolved if successful.

New RFA software will be released at a later date as a permanent solution, to prevent this fault from occurring in the future. This SSM will be updated when the new RFA software is available for download.

(Ref 000389893)

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