

Reference	SSM76165
Models	E-PACE / X540 F-PACE / X761 F-TYPE / X152 I-PACE / X590 XE / X760 XF / X260
Title	Front / Rear Door Latch - Silicon Contamination Causing Doors To Not Operate As Expected
Category	Body
Last modified	27-Nov-2024 00:00:00
Symptom	112000 Latches/Locks & Security
Content	<p><u>Model / Model Year / Derivative</u></p> <p>E-Pace / All / All F-Pace / All / All F-Type / All / All I-Pace / All / All XE / All / All XF / 16MY onwards / All</p> <p><u>Situation:</u></p> <p>JLR Engineering investigations have found that the front/rear doors may not operate as expected as a result of silicon contamination within the door latch.</p> <p><u>Cause:</u></p> <p>This is caused by an insulating layer of silicon dioxide forming on the commutator which is caused by contamination from silicon-based products such as lubricants.</p> <p><u>Action:</u></p> <p>Refer to the Service Information section below.</p> <p><u>SERVICE INFORMATION:</u></p> <p>Silicone based products, including lubricants, MUST NOT be sprayed into or onto any area of the door(s) or surrounding areas.</p> <p>The following TOPIx sections have been updated with the above statement.</p> <ul style="list-style-type: none"> • 100-00 General Information > Solvents, Sealants and Adhesives • 101-01 Pre-Delivery Inspection Manual > Vehicle Exterior <p>(Ref 000374251)</p>