



Service Bulletin

Bulletin No.: 22-NA-156

Date: October, 2024

INFORMATION

Subject: Enabling V-Mode

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Escalade ESV	2023	2025			LT4	

Involved Region or Country	North America, Russia, Middle East, Japan, Cadillac Korea.
Additional Options (RPOs)	Equipped with RPO IVE
Condition	Some dealers may receive V series Escalades without V mode enabled.
Cause	The cause of the condition may be software defaulting to V mode being off, when it should default to on.
Correction	Use the infotainment screen to navigate to V mode under the visualization tab in settings and turn V mode on, follow Service Procedure below.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.



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1. From Home navigate to Settings



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2. Under Settings click Drive Mode Customization.



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3. Under V-Mode click Visualization.



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4. Select On

Version	2
Modified	Released August 02, 2022 Revised October 24, 2024 - Added the 2024 and 2025 Model Years.

