

CUSTOMER SATISFACTION PROGRAM N920 – SV QUALITY CHECKS

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AFFECTED MODELS	24MY Range Rover Sport SV
VOLUME AFFECTED	US 260 CAN 35
REPAIR	A concern has been identified where vehicles may display lower quality installation of certain exterior trim components than expected. An inspection is required, if failed additional exterior trim alignment/repairs are needed.
REPAIR TIME	Between 0.2 hrs and 4.5 hrs. + DIDO
CAMPAIGN LAUNCH	Launched October 30th, 2024
NOTES	<p>Retailers are being requested to carefully review the repair bulletin, perform the inspection and any required repairs at the vehicle’s next earliest service visit or prior to sale. Please refer to the warranty portal for affected vehicles and BBSS to identify affected vehicles in inventory.</p> <p>As of November 14th, there are 48 US and 13 CAN affected vehicles in retailer inventory.</p>