

**CSP N920 – SV QUALITY CHECKS**

CUSTOMER SATISFACTION PROGRAM N920 – SV QUALITY CHECKS	
AFFECTED MODELS	24MY Range Rover Sport SV
VOLUME AFFECTED	US 260 CAN 35
REPAIR	A concern has been identified where vehicles may display lower quality installation of certain exterior trim components than expected. An inspection is required, if failed additional exterior trim alignment/repairs are needed.
REPAIR TIME	0.2 hrs. – 1.3 hrs. + DIDO
CAMPAIGN LAUNCH	Launched on October 30th, 2024
NOTES	<p>Retailers are being requested to carefully review the attached bulletin and perform the repair at the vehicle’s next earliest service visit. Please refer to the warranty portal for affected vehicles and in BBSS to identify affected vehicles in inventory.</p> <p>As of November 4th, there are 50 US and 12 CAN unsold vehicles in retailer inventory. Any unsold vehicles should have the campaign repair completed prior to sale and customer handover.</p>