

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

**APPLICABILITY:** 2019-23MY Ascent

**NUMBER:** 17-20-24

**SUBJECT:** Second Row Seat Belt Indicator Inoperable

**DATE:** 11/21/24

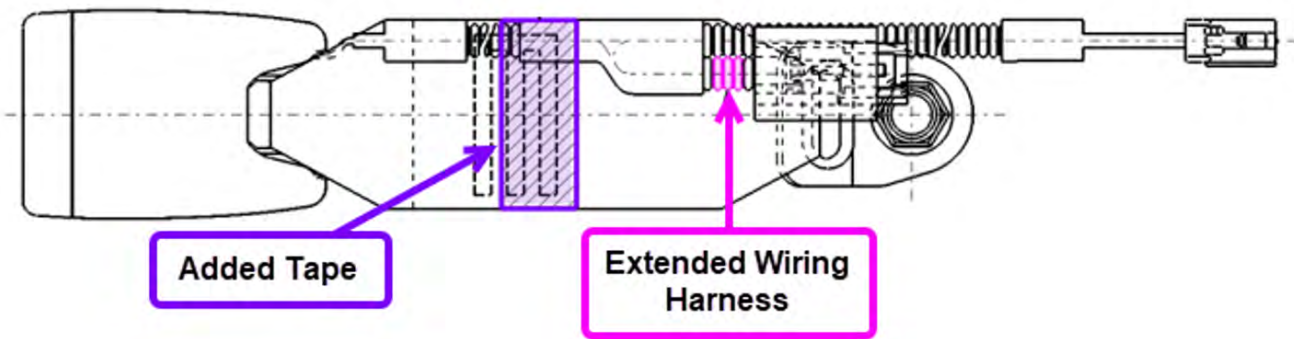
**INTRODUCTION:**

This bulletin announces a design change made to the second row inner seat belt buckle assembly to address cases of the seat belt indicator warnings not turning off after the buckle is fully latched. Free play in the seat belt buckle’s wire harness can cause excessive wear and result in a possible open circuit. The new buckle assembly has an extended wiring harness with tape added to reduce harness stress. If a customer experiences the seat belt warnings staying active after confirming the second row seat belt is fully latched, replace the affected inner seat belt buckle assembly using the information supplied in this bulletin.

**PRODUCTION CHANGE INFORMATION:**

The NEW inner seat belt buckles have been incorporated into vehicle production of Ascent as per starting VIN **R3410157**.

**DESCRIPTION OF DESIGN CHANGE:**



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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**PART INFORMATION:**

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Part Description	Specification	Part Number
SEAT BELT-INNER, SECOND SEAT	Bench Seat	64671XC13AVH
		64671XC11DVH
		64671XC13AWA
		64671XC11EWA
		64671XC23AVH
		64671XC21CVH
		64671XC23AWA
		64671XC21CWA
	Captain Seat	64671XC14BVH
		64671XC12DVH
		64671XC14AWA
		64671XC12CWA
		64671XC24AVH
		64671XC22BVH
		64671XC24AWA
		64671XC22BWA

**SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for inner seat belt buckle replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: [Airbag System & Seat Belt System > SEAT BELT SYSTEM > Second Seat Belt](#)

**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor time Captain/Bench	Failure Code
2ND ROW INNER SEAT BUCKLE SWITCH R&R	A820-086	1.2h / 1.4h	UXC-41

*Continued...*

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.