



Service Bulletin

Bulletin No.: 24-NA-230
Date: October, 2024

INFORMATION

Subject: Information on Stalling When Shifted into Drive or Reverse

Brand:	Model:	Model Year:		Build Date:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2024	2025			LZ0	MQB, MQC
GMC	Sierra 1500						

Involved Region or Country	United States, Canada, Europe, Middle East, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Venezuela (West), Philippines, Australia/New Zealand
Condition	Some customers may comment that the engine stalls at 0 mph (0 km) when coming to or at a stop. The engine will restart when the transmission is shifted to park or neutral but will immediately stall again when shifted into drive or reverse. Some customers may also comment that the MIL is not illuminated.
Cause	This condition may be caused by the Torque Converter Clutch (TCC) may be stuck on causing the engine to stall in gear at 0 mph (0 km).
Information	Note: If there are DTC's present follow Service Information (SI) for those DTC's prior to proceeding with this TSB. Follow Service Information (SI) diagnostics for <i>DTC P0741, P2817, or P2818</i> . In most cases, the cause of the stuck on TCC is the valve body.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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