

# 02-194 - Window Switch Malfunction

11/11/2024

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02-194

Window Switch Malfunction

## Subject

Window Switch Malfunction

## Whats New Abstract

### Fix-As-Fail

The window switch fails prematurely due to excessive amperage flowing through the window switch circuit. A new door harness design has been developed to prevent failures.

Fix-As-Fail start date is **11/11/2024**.

## Condition

The window switch fails prematurely due to excessive amperage flowing through the window switch circuit. A new door harness design has been developed to prevent failures.

## Chassis Affected

Certain Peterbilt Model Year 2014-2024; 365, 367, 388, and 389 chassis.

## Action

### Fix-As-Fail

If a customer comes into your dealership and demonstrates the condition above, replace the door harnesses, window switches, and supporting components.

## Warranty

Starting from **11/11/2024**, through Standard Warranty or any applicable active Extended Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 1.8 hours labor for replacement of driver and passenger door harnesses and window switches, use recommended repair code **02-194**.
- For extraordinary circumstances, file a long form claim and input 02-194 into the "Campaign Code" field.
- Cross-division repairs are not allowed for this campaign.

**Take-Off Parts Disposition: Destroy take-off parts 30 days after claim is paid.**

PRWS CLAIM CODING			
<b>Campaign Code:</b>	02-194	<b>Campaign Type</b>	Field Repair
<b>Claim Category:</b>	Truck	<b>Repair Type</b>	Fix-As-Fail
<b>Customer Concern Code</b>	118 – Weak (inoperative/Ineffective)	<b>Causal Code</b>	51 - Inoperative
<b>Corrective Action Code</b>	19 - Rewire / Wire	<b>Responsibility Code:</b>	FIXASFAIL - FIX AS FAIL CAMPAIGN
<b>Failure Location</b>	002-018-030	<b>Causal Part</b>	P27-6227
<b>Supplier Code</b>		<b>SRT Code</b>	<b>B24-42B, 1.8 hr</b> Install new door harnesses without a new bracket to drivers and passenger side doors.

## Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	S92-6771	HARNESS-DOOR, RELAYS, LH
1	S92-6770	HARNESS-DOOR, RELAYS, RH
1	S92-6762	HARNESS-DOOR JPR, RH
1	R79-6065	SKIN-CAB DOOR, INNER ASSY
4	HWC12440	NUT-HEX, LKNG, SST (M6)
4	W01-10-02P57N020N	SCREWS-PSD
2	P27-6227	SWITCH-WINDOW,

		DOOR
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## Procedure

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**Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.**

## Attachments

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[02-194 - Window Switch Malfunction Procedure](#)