

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

TECHNICAL SERVICE BULLETIN: 55-1867
SERVICE CAMPAIGN: 001165

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

December 2024

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2025 Dynamax Isata ISC24FWSFXM AND ISC24SSSF XM Class C Motorhome Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The air conditioner may demand more wattage upon start-up than what is available under certain circumstances, dependent upon the demand already on the inverter load. This condition may not allow the air conditioner to start.

DEALERS: WHAT SHOULD YOU DO?

Remedy Instructions can be found on Dealer Connect.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 262-3474	Dynamax-service@forestirverinc.com

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
55-1867	SB-400-05-11-004646	INSPECTION ONLY	.10 HRS.
55-1867	SB-400-03-11-004647	INSPECTION AND REMEDY	.75 HRS.

Sincerely,

Forest River, Inc.
Office of Corporate Compliance

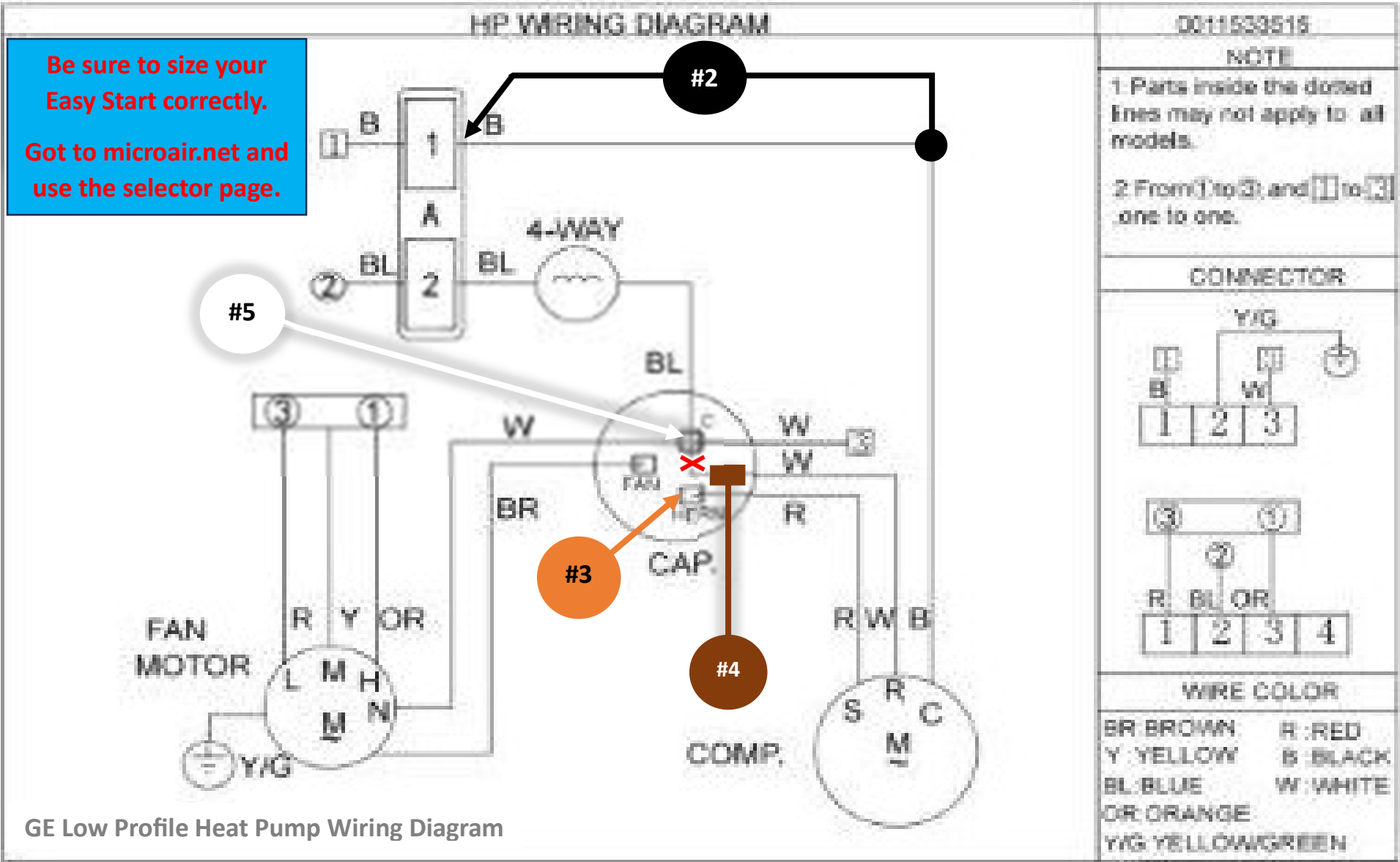
TECHNICAL SERVICE BULLETIN 55-1867 REMEDY INSTRUCTIONS

 FOREST RIVER	Make(s): ISATA 3 Model(s): SEE BELOW Model Year(s): 2025	Repair Code: SB-400-03-11-004647 Allotted Time: .75 HRS. Inspection Code: SB-400-05-11-004646 Allotted Time: .10 HRS.
	Concern: The air conditioner may not start. Please install a soft-start as prescribed.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: F100656535 Part(s) Return: N/A

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN: 2025 – ISATA 3: ISC24FWSFXM, ISC24FWSFXMCD & ISC24SSSFXM

PLEASE REVIEW AND REFERENCE THE INCLUDED INSTRUCTIONS ATTACHED, AND INCLUDED WITH THE SOFT-START



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This Notice applies to your vehicle VIN listed above.

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WHAT IS THE ISSUE?

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OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .75 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 262-3474	Dynamax-service@forestriverinc.com

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Dynamax (55)
2745 Northland Dr.
Elkhart, IN 46514

Sincerely,

Forest River, Inc.
Office of Corporate Compliance