



SSM 53169 2023-2024 F-Super Duty - Popping/Thumping/Clunking/Knocking Noise From The Steering Column - Built On Or Before 12-Jul-2024

Some 2023-2024 F-Super Duty vehicles built on or before 12-Jul-2024 and not equipped with an electronic steering actuator (ESA) may exhibit a popping/thumping/clunking/knocking noise from the steering column area while turning, accelerating, and/or braking. To determine if a vehicle is equipped with an ESA, the ESA is located on the steering shaft and can be seen through the left fender opening or under the hood near the driver's side frame rail. Refer to the Workshop Manual (WSM), Section 211-02 for images as needed. This noise concern may be due to the steering column lower shaft. To correct the condition, replace the steering column lower shaft (service base part number 3B676) and one-time use fasteners. Refer to WSM, Section 211-04. For claiming, use causal part 3B676 and applicable labor operations in Section 03 of the Service Labor Time Standards (SLTS) Manual.