

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

TECHNICAL SERVICE BULLETIN: 10-1871
SERVICE CAMPAIGN: 001169

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

December 2024

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2025 Rockwood RLT2606WS and Flagstaff FLT26RBWS Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The RVQ Grill Bracket may not be located in the correct location.

DEALERS: WHAT SHOULD YOU DO?

Remedy Instructions can be found on Dealer Connect.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 642-8942	Rockwoodcustomerservice@forestriverinc.com Flagstaffcustomerservice@forestriverinc.com

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
10-1871	SB-562-09-00-004645	PERFORM REMEDY	1.0 HRS

Sincerely,

Forest River, Inc.
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 10-1871 REMEDY INSTRUCTIONS

 FOREST RIVER	Make(s): FLAGSTAFF & ROCKWOOD Model(s): FLT26RBWS & RLT2606WS Model Year(s): 2025	Repair Code: SB-562-09-00-004645 Allotted Time: 1.00 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: The RVQ Grill Bracket may not be located in the correct location.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: Part(s) Return: N/A

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

PLEASE SEE ATTACHED REMEDY INSTRUCTIONS

Task Instructions:

1. Inspect the unit in question to determine if there is a rail installed between the furnace and the water heater.
2. If a rail is not present, install a 20-inch rail between the furnace and the water heater as indicated in the provided reference (see attached image).
3. Ensure the rail is mounted at the same height as the existing rail on the unit.
4. Secure the rail using 1-inch black screws.



This is what it
should look like
once complete.



Starting at the left side remove screw number 2 & 3 and replace these with 2" long black screws. Remove the blocker panel under the bottom pantry shelf, add a backer on the inside of the wall as shown and run the 2" screws through the wall into that backer. Reinstall the blocker panel.



This is a picture of the Kit
you will receive to
complete this fix which
includes:

- Rail with tape applied.
- Backer
- Screws

Kit #: F100684870

Time allowed: 1 hour



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December 2024

This Notice applies to your vehicle VIN listed above.

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Forest River is alerting you to an issue involving certain 2025 Rockwood RLT2606WS and Flagstaff FLT26RBWS Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The RVQ Grill Bracket may not be located in the correct location.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is 1.0 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

HELPFUL CONTACT INFORMATION:

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WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Forest River, Inc.
Attn: WARRANTY MANAGER
201 W Elm St.
Millersburg, IN 46543

Sincerely,
Forest River, Inc.
Office of Corporate Compliance