



PERSONAL SERVICE LAB

MASTERS OF CARE

Front seat movement blocked

DATE: November 25, 2024

This bulletin provides additional info for possible front seat movement issues.

MODELS: MC20 (All MY).

SECTION: 09.38 - 3 SEATS: TRIM PANELS



ISSUE: front seat movement blocked

CAUSA: under investigation

DIAGNOSIS: in the event that a customer complains about the anomaly covered by this technical information, the following is requested:

- Open a BOL as a Support Request
- Execute and attach to the BOL only the attached checklist "MC20_Dealer_check_list"

TECHNICAL SERVICE OPERATIONS