

**Technical Service Bulletin (TSB)**  
**Fuel Filler Hose Not Fully Seated**

<b>REFERENCE:</b>	<b>TSB:</b> 14-009-24 <b>GROUP:</b> 14 - Fuel	<b>Date:</b>	November 21, 2024	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2024 (JT) Jeep Gladiator</b> This bulletin applies to vehicles built on or after September 10, 2024 (MDH 0910XX) and on or before September 27, 2024 (MDH 0927XX) equipped with a 3.6L V6 24V VVT Engine Upg I w/ESS (Sales Code ERC).	<b>MARKET APPLICABILITY:</b>			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH			
<b>CUSTOMER SYMPTOM:</b>	There are no Customer Symptoms for this issue. <b>NOTE:</b> Technicians may observe that the fuel filler hose is not fully seated upon inspection.				
<b>CAUSE:</b>	Filler hose not fully seated				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-156, date of issue November 21, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
14-60-15-9J	Tube, Fuel Tank Filler - Inspect (1 - Semi-Skilled)	14 - Fuel System	0.2 Hrs.
14-60-15-9K	Tube, Fuel Tank Filler - Inspect and Reposition (1 - Semi-Skilled)	14 - Fuel System	0.5 Hrs.
Failure Code	ZZ	Service Action	

**REPAIR SUMMARY:**

This bulletin involves inspecting and possibly reseating the fuel filler hose.

**SPARE PARTS:**

Qty	Part No.	Description	Notes
9 (AR)	06513482AA	Rivet	Wheel Liner
5 (AR)	06505411AA	Push Pin	Wheel Liner M6.3 x 18.60

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

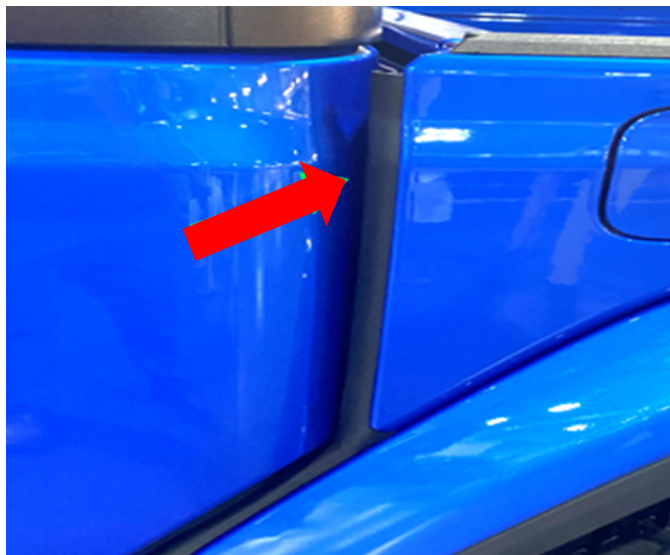
**SPECIAL TOOLS/EQUIPMENT:**

Description	Ref. No.	Notes
Borescope	-	-

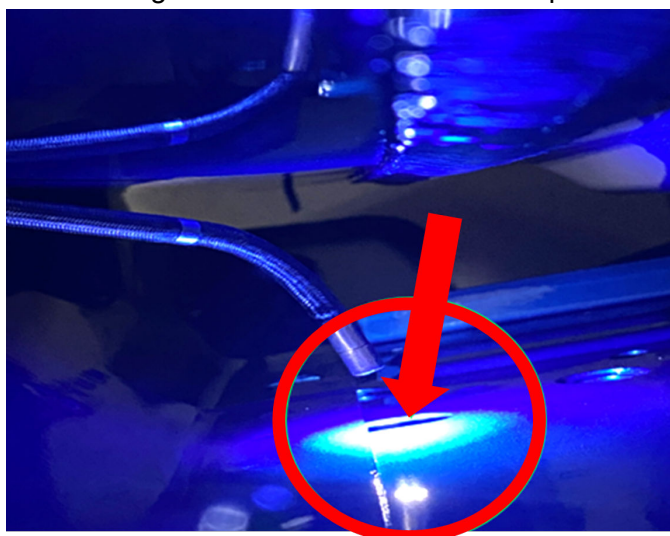
**REPAIR PROCEDURE:**

1. Standing on the driver side of the vehicle and using a borescope [Fig. 1](#), insert the borescope end inside the top outboard hole, positioned between the cabin and the cargo box [Fig. 2](#).

**NOTE: Maneuver the borescope to get a clear sight of the fuel filler neck and surrounding area.**



**Fig. 1**  
Cargo Box Area To Insert Borescope



**Fig. 2**  
Top Outboard Hole In Cargo Box

2. Locate and inspect the fuel filler hose and clamp for an exposed white paint marking [Fig. 3](#).

**NOTE:** There should not be an exposed white paint marking showing or seen on the fuel filler hose fitting if the filler hose is properly seated and clamped.

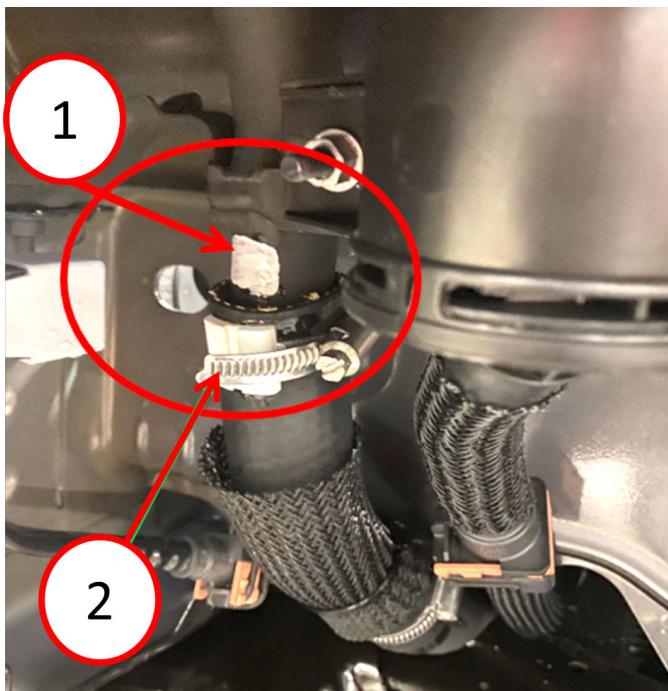


**Fig. 3**

Borescope Image Of Exposed White Paint Marking On Hose Fitting

3. Is the fuel filler hose properly seated [Fig. 4](#) or [Fig. 5](#)?

- YES >>> This bulletin has been completed, use Inspect LOP (14-60-15-9J) to close the active RSU.
- NO >>> Proceed to [Step 4](#).



**Fig. 4**

Example Of Not Properly Seated And Fastened Filler Hose

- 1 - Exposed White Paint Marking On Filler Hose Fitting
- 2 - Fuel Filler Hose Clamp



**Fig. 5**

Example Of A Properly Seated And Fastened Filler Hose

4. Remove the rear splash shield. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>23 - Body / Exterior / Shield, Splash, Rear Wheelhouse / Removal.
5. Fully reseal the fuel filler hose as required [Fig. 5](#).
6. Install the rear splash shield. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>23 - Body / Exterior / Shield, Splash, Rear Wheelhouse / Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

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