



STAR ONLINE PUBLICATION



Case Number: S2223000036 Rev. A

Release Date: November 2024

Symptom/Vehicle Issue: Reverse View Camera Inoperative After Recent Repair

Customer Complaint/Technician Observation: When backing up the rear camera doesn't work. Condition could be intermittent or all the time.

Discussion: Inspect the electrical connections to the rear camera at the light bar prior to replacing any parts. Perform a push pull test to verify the connection is fully secure and attached. To gain access and inspect the connectors, refer to 08 - Electrical / 8A - Audio/Video/Entertainment/Connectivity / CAMERA, Rear / Removal and Installation

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



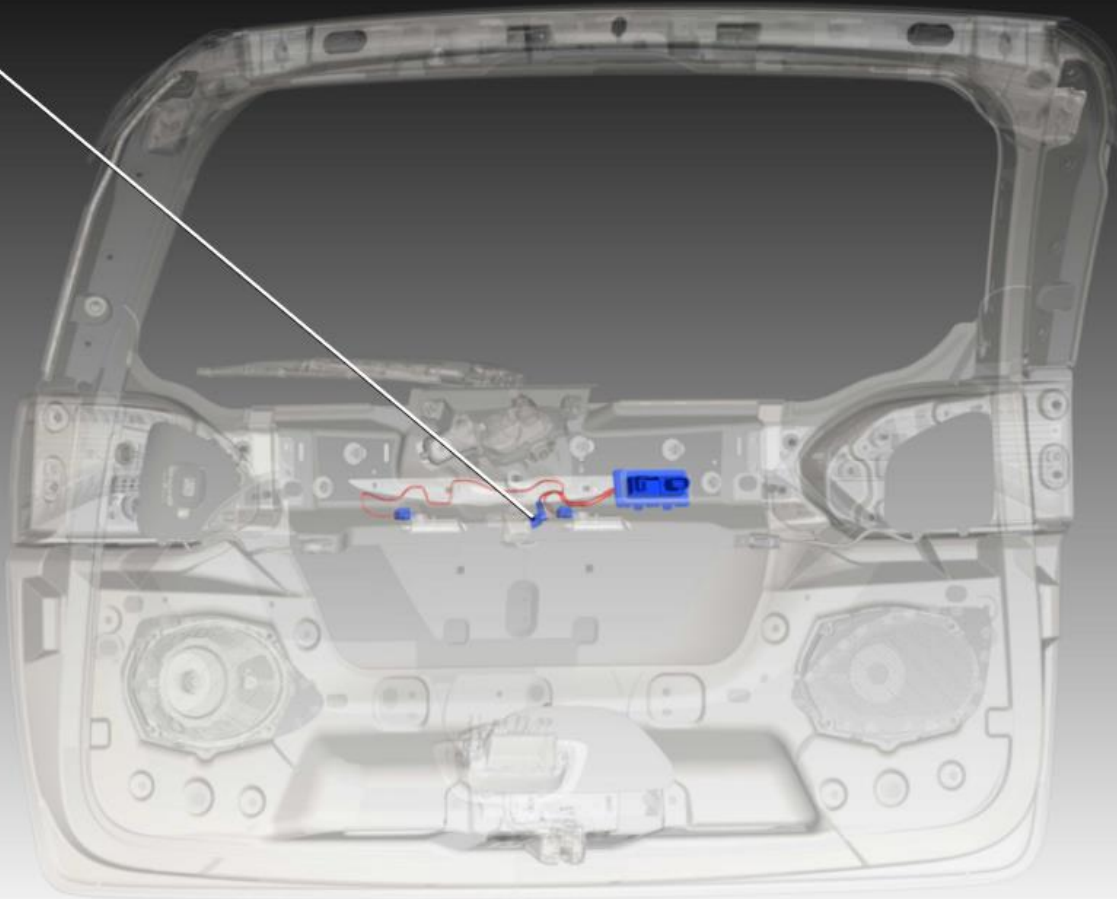
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CONNECTION:

CAMERA-REAR VIDEO

CHRYSLER PACIFICA (RU)



Light Bar Jumper Harness

NOTE: This Harness Assembly is a COMPOSITE depicting all available options. Some connectors may not be present on vehicle.

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