

MAS004443 RU 24-40

RAPID UPDATE

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Rapid Update 753 TEMPORARY SUSPENSION

DATE: November 18, 2024

Effective immediately, Rapid Update 753 is suspended until further notice.

We are noticing a request for spare parts from the network that is not in line with the Failure rates initially estimated for the recent Rapid Update #753, created to exclude potential water infiltration phenomena in the rear side glass area of the door. This unexpected consumption of parts makes it necessary to temporarily stop the action to allow our technicians to verify and investigate the problem and for the Supply Chain to supply us with a greater number of components than initially forecast.

We are working to reschedule the action as soon as possible and ensure the correct supply of the necessary spare parts.

All claims already open and not yet submitted will be handled promptly via an ad hoc report.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America
Aftersales Dept.