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Sent on	11	13	2024	Expires on	11	27	2024
From	Technical Information & Support Group						
Subject	Request for Visit: 2023 RDX & TLX MIL on with DTC P2101 (ACTION REQUIRED)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: **Request for Visit: 2023 RDX & TLX MIL on with DTC P2101 (ACTION REQUIRED)**

This message is solely directed to Acura dealership personnel; please handle it accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2023 RDXs and TLXs with a client complaint of the "Emissions System Warning" Malfunction Indicator Light (MIL) on with DTC P2101 (Electronic Throttle Control System Malfunction) stored. Client may experience the vehicle going into "limp home" mode. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to your attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. For TLX, exclude Type S trim vehicles.
2. If DTC is cleared (but confirmed through HDS & ALL DTC Check printout), re-coding the DTC is preferred, but no required.
3. No previous replacement of the Throttle Body (16400), PCM (37820), & Engine Wire Harness (32110).
4. No repair has been attempted during this visit.
5. No history of collision.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2024)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached.
4. Current Mileage
5. Confirm that the vehicle meets qualifiers #1-#5 and attach the ALL DTC check printout.
6. DPTS #

As a gesture of appreciation to the dealer personnel who identify and report a vehicle that meets the qualifiers, is accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring dealer personnel with a **VISA gift card**. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.