

**Technical Service Bulletin (TSB)**  
**Rear Selective Thrust Washer Failure**

<b>REFERENCE:</b>	<b>TSB:</b> 21-054-24 REV. C <b>GROUP:</b> 21 - Transmission and Transfer Case	<b>Date:</b>	November 16, 2024	<b>REVISION:</b>	21-054-24 REV. B
<b>VEHICLES AFFECTED:</b>	<b>2024 (D2) RAM 3500 Pickup</b> <b>2024 (DJ) RAM 2500 Pickup</b> <b>This bulletin applies to vehicles equipped with the 6.7L I6 Cummins Turbo Diesel Engine (Sales Code ETL) and the 6-Spd Automatic 68RFE Transmission (Sales Code DG7).</b>			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input checked="" type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<p><b>Customers may experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle may exhibit/set one or more of the following DTCs:</b></p> <ul style="list-style-type: none"> <li>● P0218-00 - Transmission High Temperature Operation Activated.</li> <li>● P0716-00 - Input Speed Sensor 1 Circuit Performance.</li> <li>● P0729-00 - Gear 6 Shift Incorrect Ratio.</li> <li>● P0731-00 - Gear 1 Shift Incorrect Ratio.</li> <li>● P0732-00 - Gear 2 Shift Incorrect Ratio.</li> <li>● P0733-00 - Gear 3 Shift Incorrect Ratio.</li> <li>● P0734-00 - Gear 4 Shift Incorrect Ratio.</li> <li>● P0735-00 - Gear 5 Shift Incorrect Ratio.</li> <li>● P0841-00 - Transmission Fluid Pressure Sensor/Switch 1 Circuit Performance.</li> <li>● P0868-00 - Transmission Fluid Pressure Low.</li> <li>● P0871-00 - Transmission Fluid Pressure Sensor/Switch "C" Circuit Range/Performance.</li> <li>● P0876-00 - Transmission Fluid Pressure Sensor/Switch "D" Circuit Range/Performance.</li> <li>● P0944-00 - Loss Of Hydraulic Pump Prime.</li> </ul> <p><b>Customers may also comment on one or more of the following:</b></p> <ul style="list-style-type: none"> <li>● Hard shifting into gear.</li> <li>● Vehicle enters into limp home mode.</li> </ul>				
<b>CAUSE:</b>	<b>Rear selective thrust bearing cracking</b>				

**This bulletin supersedes Technical Service Bulletin (TSB) 21-054-24 REV. B, date of issue October 30, 2024, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include converting this TSB into an Information Only service bulletin and an updated RSU statement.**

**\*\*This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-149, date of issue October 26, 2024.\*\***

**\*\*DISCUSSION:**

The Repair Procedure for this service action is currently not available. A revision will be released once the solution is available again.\*\*

**POLICY:**

**\*\*Information Only.\*\***

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