

Technical Service Bulletin (TSB) Oil Change Monitor Displaying Prematurely

REFERENCE:	TSB: 01-002-24 GROUP: 01 - Lubrication and Maintenance	Date:	November 15, 2024	REVISION:	01-001-22
VEHICLES AFFECTED:	2018 - **2025** (GU) Alfa Romeo Stelvio 2018 - **2025** (GA) Alfa Romeo Giulia			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> The oil change light illuminated on the dash shortly after taking delivery of the vehicle within 6,437 Km (4,000 miles). 				
CAUSE:	Extended vehicle sitting time				

This bulletin supersedes Technical Service Bulletin (TSB) 01-001-22, date of issue September 13, 2022, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include updated model years.

REPAIR SUMMARY:

This bulletin involves resetting the oil life monitor and if necessary changing the engine oil and filter.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
09-55-01-94	Oil Life Monitor System - Reset Only (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.
09-55-01-95	Engine Oil and Filter with Oil Life Monitor Reset - Procedure Greater than 365 days, or mileage is greater than 241 Km (150 miles) (0 - Introduction)	1 - Engine Repair and Performance	0.8 Hrs.
09-55-01-96	Engine Oil and Filter with Oil Life Monitor Reset - Procedure Greater than 365 days, or mileage is greater than 241 Km (150 miles) (0 - Introduction)	1 - Engine Repair and Performance	0.8 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	04892339AB	Filter, Oil	
5.5 qts (AR)	68444159AA	Oil, Engine (SAE 0W-30 Full Synthetic)	
5.5 qts (AR)	68492706AA	Oil, Engine (SAE 0W-30 Full Synthetic) Bulk - 55 Gal Drum	

DIAGNOSIS:

If the customer describes the symptom/conditions listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:**NOTE: Prior to Delivery of Vehicle to Customer:**

- If the number of days since vehicle build is equal to or less than 365 days, AND if mileage is equal to or less than 241 Km (150 miles), the oil life monitor should be reset/cleared. Proceed to **Step 2** of the Repair Procedure, use LOP (09-55-01-94).
- If the number of days since vehicle build is greater than 365 days OR mileage is greater than 150 miles, the engine oil and filter should be changed, and the oil life monitor reset/cleared, proceed to **Step 1**. Use LOP (09-55-01-95).

NOTE: Customer Owned Vehicle:

- If a customer brings the vehicle back to the dealer due to the oil service light being on with less than 6,437 Km (4,000 miles) on the vehicle, the dealer should change the oil and filter, and reset/clear the oil life monitor under warranty. Proceed to **Step 1**. Use LOP (09-55-01-96).
- If a customer brings the vehicle back to the dealer due to the oil service light being on with more than 6,438 Km (4,001 miles) on the vehicle, This bulletin does not apply. Normal oil change procedure should be performed.

1. Perform an engine oil and filter change. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 09 - Engine, 2.0L / Lubrication / Oil /Standard Procedure>engine oil and filter change.
2. Resetting the oil change indicator system, refer to the following procedure:
 - Without pushing the brake pedal, push the ENGINE START/STOP button and cycle the ignition to ON/RUN position (do not start the engine).
 - Fully depress the accelerator pedal, slowly, five times within 10 seconds.
 - Without pushing the brake pedal, push the ENGINE START/STOP button once to return the ignition to the OFF/LOCK position.

NOTE: If the indicator message illuminates when you start the vehicle, the oil change indicator system did not reset. If necessary, repeat this procedure. If the above process fails to complete, use the scan tool to complete the reset process.

POLICY:

Reimbursable within the provisions of the warranty.

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