


Paint damage on door paneling in area of door handle

Topic number	LI72.00-P-071544
Version	1
Function group	72.00 - General
Date	11/15/24
Validity	BR 292 with code 889 BR 253 up to manufacturing data July 2020 with code 889
Reason for change	

Complaint

Paint damage on door paneling in area of door handle (see picture 1).

Attachments	
File	Description
Bild 1.JPG	Fault profile - rear door as example
	

Cause

Possible tolerance complaint regarding the door handle

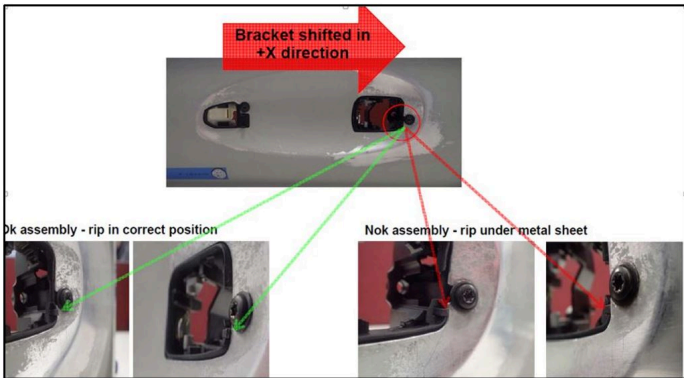
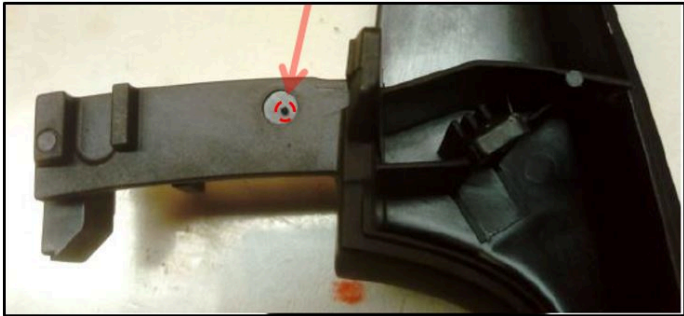
Remedy

1. Paint the affected area of the door paneling using the spot repair procedure in accordance with the manufacturer's specifications.
2. Replace door handle, ensuring that the door handle bearing bracket is installed correctly (see picture 2).

Note: The optimized door handles are marked as shown in the illustration (see picture 3).

Attachments

XENTRY Tips

File	Description
<p>Bild 2.JPG</p> 	<p>Installation of bearing bracket</p>
<p>Bild 3.JPG</p> 	<p>Marking - Optimized door handle</p>

WIS-References

Document number	Title	Note
AR72.10-P-2400	Remove/install outside door handle on front door	
AR72.12-P-2410	Remove/install outside door handle on rear door	

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Body > Door/Flap > Door > Door > Inaccurate fit

Body > Door/Flap > Door > Door handle > Surface damage

XENTRY Tips

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A0997601901			Left door handle	1	Code: 889/889+896	X
A0997602001			Right door handle	1	Code: 889/889+896	X
A0997605501			Left door handle	1	Code: 889	X
A0997605601			Right door handle	1	Code: 889	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			72B0147	
			72P0147	
			73P0147	
			73B0147	