



Service Bulletin

Bulletin No.: 24-NA-219

Date: October, 2024

TECHNICAL

Subject: Striker to Liftglass Latch Creak Noise

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|-----------------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Cadillac | Escalade Models | 2021 | 2025 | - | - | All | All |
| Chevrolet | Suburban | | | | | | |
| | Tahoe | | | | | | |
| GMC | Yukon Models | | | | | | |

| | |
|-----------------------------------|--|
| Involved Region or Country | North America |
| Condition | Some customers may comment on a creak noise coming from the rear liftglass. |
| Cause | The cause of the condition may be the striker sliding up and down on liftglass latch causing a creak/squeak. |
| Correction | Apply GM Super Lube generously on the latch forkbolt area. |

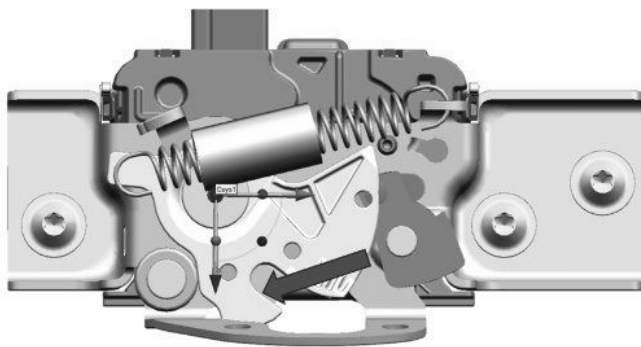
Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

Apply the grease to the locations shown below:



6748200



6748202

Note: The above picture is a Top Down view for reference.

Parts Information

| Causal Part | Description | Part Number |
|-------------|-------------|-------------|
| N/A | Super Lube | 12371287 |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|--|---|------------|
| 2086718* | Apply Super Lube on Latch Forkbolt Area | 0.2 hr |
| *This is a unique Labor Operation for Bulletin use only. | | |

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|----------|---------------------------|
| Version | 1 |
| Modified | Released October 08, 2024 |

