



Service Bulletin

Bulletin No.: 24-NA-034

Date: October, 2024

INFORMATION

Subject: Information on Grunt Noise with Adaptive Cruise or One-Pedal Drive

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	Zevo 600	2023	2025	—	—	All	All
	Zevo 400	2024	2025				
Chevrolet	Blazer EV	2024	2025				
	Bolt EV	2023	2023				
	Bolt EUV						
	Equinox EV	2024	2025				
GMC	Silverado EV	2024	2025				
	Hummer EV Pickup	2022	2025				
	Hummer EV SUV	2024					
	Sierra EV	2024	2025				

Involved Region or Country	North America, Argentina, Brazil, Chile, Colombia, Ecuador, Peru, Uruguay, Middle East, Israel, Palestine, GM Korea Company
Additional Options (RPOs)	Equipped with RPO KSG
Condition	Some customers may notice while in stop-and-go traffic (around 5 mph), when using Adaptive Cruise/One Pedal Drive, coming to a stop or almost a stop then taking off right away (very brief stop), or when stopped if tapping lightly on/off the accel-pedal, there may be noise that sounds like a clunking/grunting.
Cause	This is a normal sound from the ABS module stopping the vehicle. The volume level of the noise may be determined by how far away the vehicle ahead of the customer's vehicle is.
Information	There is no correction needed. This is a normal behavior of the system. Customers can go into the cluster menu gap settings and adjust to "far" to help mitigate the sound. The customer may also refer to the owner manual for how automatic braking may feel or sound different than if the brakes were applied manually.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Version	3
Modified	Released February 15, 2024 Revised June 12, 2024 – Added BrightDrop Models. Revised October 11, 2024 – Added Chevrolet Equinox EV, GMC Sierra EV models and the 2025 Model Year.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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