



Service Bulletin

Bulletin No.: 22-NA-132

Date: October, 2024

INFORMATION

Subject: Information on Service Front Lift System Message on Driver Information Center (DIC), Fluid Leaking from Shocks - DTC C103C or C11AB and/or C103E or C11AE Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Corvette	2020	2025	—	—	—	—
	Corvette E-Ray	2024	2025				

Involved Region or Country	North America, Europe, Middle East, Japan, Australia/New Zealand
Additional RPOs	BODY HEIGHT-INCR GROUND CLEARANCE (RPO E60)
Condition	<p>Some customers may comment on one or more of the following conditions:</p> <ul style="list-style-type: none"> • Service Front Lift System Message on DIC • Fluid leaking from the shocks <p>Technicians may find one or more of the following DTCs set in the Front Suspension Leveling/Lifting Hydraulic Power Pack Module:</p> <ul style="list-style-type: none"> • C103C or C11AB • C103E or C11AE
Cause	This condition may be caused by the spacers on the shocks being removed.
Information	<p>Before any diagnosis of the front lift system takes place, the front shocks should be inspected to confirm they have not been modified. The E60 front lift system shocks should not be modified to lower the vehicle in any way. Lowering the lift actuator may cause internal damage to the part.</p> <p>Repairs to the front lift system after the shocks modification should NOT be submitted as a warranty repair.</p> <p>Damage to suspension components caused by modifying vehicle height outside of factory settings will not be covered by the vehicle warranty.</p>

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Additional Information

Please review the photos to identify modified shocks from the OEM shocks:

OEM Shock



- Bright colored spacer under lift actuator.
- Label under the lift actuator is fully exposed.

6101077

Modified Shock with Spacer Removed

- Missing spacer under lift actuator.
- Label under lift actuator is no longer fully visible.

6101078

Modified Shock with Aftermarket Spacer

- Spacer under lift actuator may be black or have a supplier's name on the part.

6101079

- Label under lift actuator is not fully visible.

Version	3
Modified	Released June 22, 2022 Revised January 25, 2024 – Added the 2024 Model Year, DTCs to Subject and Condition and added Important statement. Revised October 10, 2024 – Added the 2025 Model Year and E-Ray model.

