



## **SSM 53109 2024 Mustang - IPC Self-Test Failures - Built On 10-May-2024 And Through 28-Aug-2024**

Some 2024 Mustang vehicles built on 10-May-2024 and through 28-Aug-2024 may exhibit an instrument panel cluster (IPC) concern where an IPC self-test may be required. When performing the IPC self-test, a "Test could not be started. Module programming may have failed" message may show and the IPC will be color-coded as purple in the Ford Diagnosis and Repair System (FDRS) scan tool. To aid in diagnosing customer concerns, diagnostic trouble codes (DTCs) can be retrieved via the All-Continuous Memory DTC (ALL-CMDTC) self-test and normal Workshop Manual (WSM) diagnostics should be performed to address any DTCs present. The self-test communication error will not set any DTCs or affect vehicle operation and if this message is received, IPC replacement or reprogramming will not correct the self-test communication error. Inform customers that engineering is currently working on a solution for this condition and will be released via a software update delivered over-the-air (OTA) expected in Q1 2025. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in Q1 2025. Monitor OASIS for additional information.