

Service Update

N242473130 Rear Knuckles with Burrs and Machining Debris



Release Date: November 2024

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

For EV Involved Vehicles: The repairs outlined in this bulletin must only be completed at an authorized EV dealer and repairs must be performed by a technician who has successfully completed the applicable technical training required to perform this repair.

Make	Model	Model Year	
		From	To
GMC	HUMMER EV Pickup	2025	2025
GMC	HUMMER EV SUV	2025	2025

Involved vehicles are marked "Open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	On certain vehicles listed above, there may be debris/machining chips in the rear knuckles.
Correction	Dealers will inspect, and if necessary, retap the rear brake caliper bracket threads.

Parts

Quantity	Part Name	Part No.
4	Rear Brake Caliper Bracket Bolt	11603633

Reminder: Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. There is a small number of vehicles anticipated that will need this fix. **Due to the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9107695	Inspect Only – No Further Action Required	1.6	ZFAT	N/A
9107696	Inspect and Retap Rear Brake Caliper Bracket Threads	1.7	ZFAT	*

* The amount identified in "Net Item" should represent the actual sum total of the current GMCC&A Dealer net price for a M14x2.0 tap needed to perform the required repairs, not to exceed \$30.00 USD, \$41.73 CAD, plus applicable Mark-Up or Landed Cost (for Export).

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

1. Remove the rear brake caliper bracket. Refer to *Rear Brake Caliper Bracket Replacement* in SI.

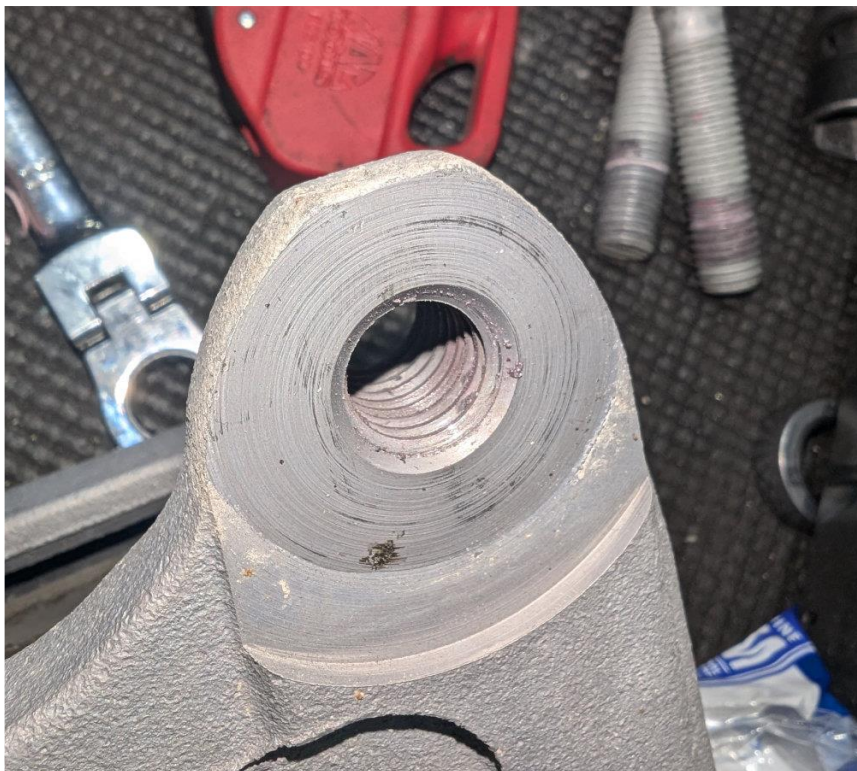
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- Hang the rear brake caliper so the brake line is not damaged as shown.
2. Blow out the threads of the rear brake caliper bracket with compressed air to remove any residue from Loctite that may remain in the threads.



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IMPORTANT: The brake caliper bracket bolts **MUST** be replaced when performing this repair, as they are single-use bolts.

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3. Inspect the threads of the rear brake caliper bracket to determine if there is any damage to the threads.
 - If there is NO damage to the threads, no further action is required.
 - If there IS damage to the threads, run a M14x2.0 tap through the threads to repair them.
4. Reinstall the rear brake caliper and brake caliper bracket. Refer to *Rear Brake Caliper Bracket Replacement* in SI.
5. Repeat steps 1-4 for the other rear brake caliper bracket on the other side of the vehicle.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.



GENERAL MOTORS
DCS7076
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 14, 2024

Subject: N242473130 - Service Update
Rear Knuckles with Burrs and Machining Debris

Models: 2025 GMC HUMMER EV Pickup
2025 GMC HUMMER EV SUV

General Motors is releasing Service Update N242473130 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

END OF MESSAGE