



STAR ONLINE PUBLICATION



Case Number: S2424000011

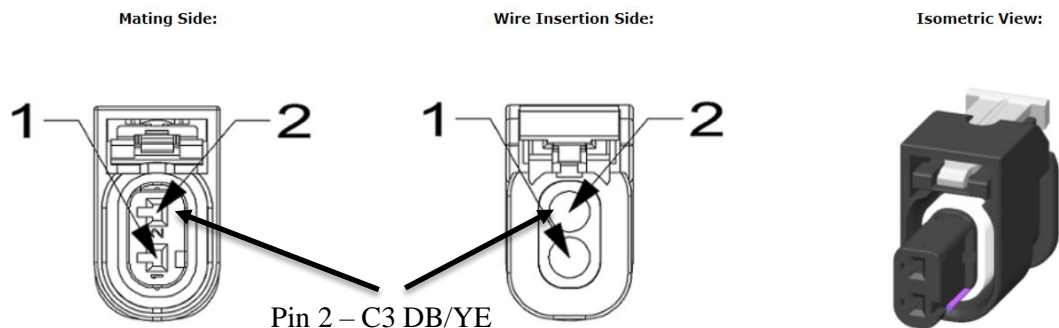
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Symptom/Vehicle Issue: Customer Indicates Air Conditioning Is Blowing Warm.

Customer Complaint/Technician Observation: Customer states when turning air conditioning on the air coming out of vents blows warm.

Upon inspection it is found that the AC compressor is not engaging when the air conditioning is commanded on. When moving the connector on the AC compressor the technician could visibly see the compressor engage. Further inspection showed that the C3 (DB/YE) circuit was pushed out of the connector and not fully seated causing intermittent connection.

If this condition is found visibly inspect the connector to ensure pin terminal retaining tabs are not physically damaged. If they are ok, reinsert the pin terminal to its fully seated position and reconnect the connector. Test for proper operation.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.