



STAR ONLINE PUBLICATION



Case Number: S2423000046

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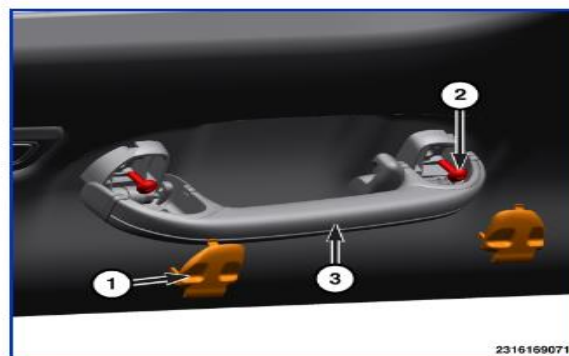
Symptom/Vehicle Issue: Buzz Squeak Rattle From Right Rear Headliner Area.

Customer Complaint/Technician Observation: Customer may complain of hearing a rattle above second row right side seat. The rattle will be beside the grab handle of the headliner over the 2nd row seat. The root cause is the grab handle bracket and sunroof reinforcement ring making contact.

Repair Procedure:

Parts- MOPAR flock tape 68230057AB.

Remove the grab handle (Fig 1). Then remove the grab handle bracket (Fig 2). Add a piece of flock tape between the grab handle bracket and the body. Then reinstall grab handle bracket and handle. Refer to Service Library 23 - Body / Interior / HANDLE, Grab / Removal and Installation.



- 1 - Fastener Covers
- 2 - Fasteners
- 3 - Headliner Grab Handle

Fig 1.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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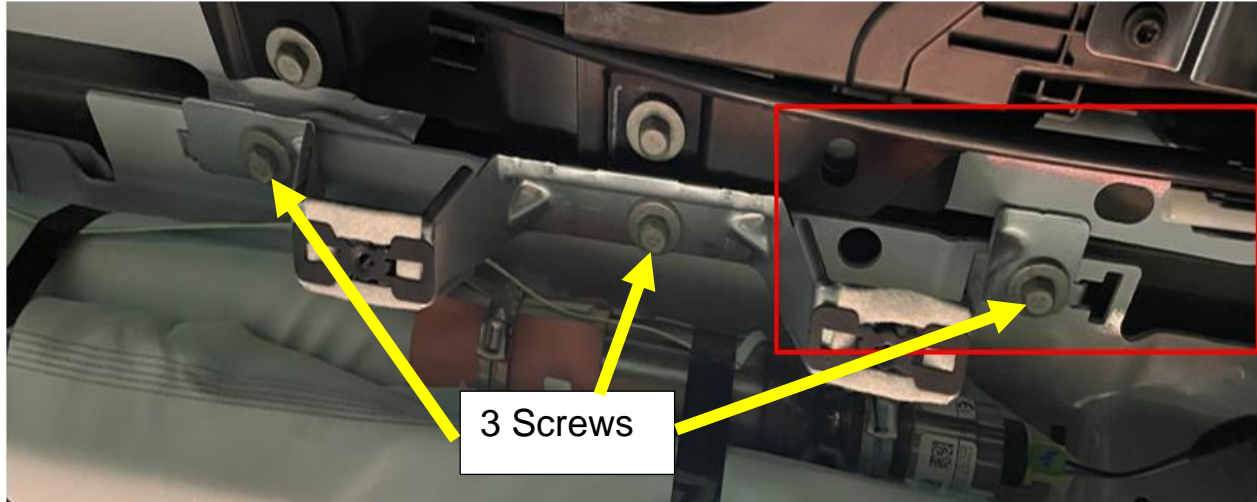


Fig 2

Grab handle bracket. Remove the 3 attaching screws and place flock tape between the bracket and the body in area shown in red box.

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