



# Service Bulletin

Bulletin No.: 24-NA-217

Date: October, 2024

## INFORMATION

**Subject: Information on Radiator Hose is Flat on Cold Start Up**

| Brand:    | Model:   | Model Year: |      | Build Date: |    | Engine: | Transmission: |
|-----------|----------|-------------|------|-------------|----|---------|---------------|
|           |          | from        | to   | from        | to |         |               |
| Buick     | Enclave  | 2024        | 2025 |             |    | LK0     |               |
| Chevrolet | Traverse |             |      |             |    |         |               |
| GMC       | Acadia   |             |      |             |    |         |               |

|                                   |   |
|-----------------------------------|---|
| <b>Involved Region or Country</b> | North America   |
| <b>Condition</b>                  | Some customers may comment on noticing the upper radiator hose is flat on cold start up.  |
| <b>Information</b>                | Before engine coolant operating temperatures are met, the coolant pump may be at a high speed which may lead to radiator hoses collapsing. <b>This is a normal operating condition.</b><br>Let the engine warm up, runs as designed |

**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

|                 |                           |
|-----------------|---------------------------|
| <b>Version</b>  | 1                         |
| <b>Modified</b> | Released October 03, 2024 |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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