

223 Chassis - Functional Error Of Trunk Lid Lock

Topic number	LI72.20-P-078561
Version	1
Function group	72.20 - Tailgate, rear door
Date	11/12/24
Validity	Model series 223 from production date 01.01.2023
Reason for change	

Complaint

Function error at trunk lid lock

- Fails to close
- Does not completely close

Cause

Under analysis

Remedy

Please create a TIPS case with the below information and submit to the Body/Chassis/Entertainment.

- Videos of the complaint occurring.
- Xentry quick test and actual values of the trunk lid.
- Test results of trying to open or close the trunk multiple ways (key, driver seat switch, lid switches, etc.)

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Body > Door/Flap > Hood/flap > Trunk lid/liftgate > Does not open

XENTRY Tips

Body > Door/Flap > Hood/flap > Trunk lid/liftgate > Does not close completely

Body > Door/Flap > Hood/flap > Trunk lid/liftgate > Does not close
--

Body > Door/Flap > Power closing > Malfunction
--

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
	Liftgate lock		75021	