

Technical Service Bulletin (TSB)

Air Trapped in Steering Damper Warranty Extension XF1

REFERENCE:	TSB: 19-002-24 REV. A GROUP: 19 - Steering	Date:	November 8, 2024	REVISION:	19-002-24
VEHICLES AFFECTED:	**2020** (JT) Jeep Gladiator 2018 (JK) Jeep Wrangler 2018 - 2020 (JL) Jeep Wrangler This bulletin applies to JL and JT vehicles built on or before August 11, 2020 (MDH 0811XX).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH	
CUSTOMER SYMPTOM:	A shimmy in the steering wheel after hitting an irregularity on the road surface (symptom is more prevalent in cold temperatures).				
CAUSE:	Air trapped in the steering damper				

This bulletin supersedes Technical Service Bulletin (TSB) 19-002-24, date of issue November 07, 2024, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a updated model year.

REPAIR SUMMARY:

This bulletin involves replacing the steering damper.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-15-20-96	Damper, Steering – Replace (1 - Semi-Skilled)	19 - Steering	0.3 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	52060058AH	Damper, Steering	JK Vehicles
1 (AR)	68624107AA	Damper, Steering	JT Vehicles
1 (AR)	CCUKV411AD	Damper, Steering	JL Vehicles

DIAGNOSIS:

If the customer describes any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Replace the steering damper. Refer to the detailed service procedures listed in DealerConnect>Service Library under: 19 - Steering / Linkage / Damper, Steering / Removal and Installation.

POLICY:

Vehicles included in this Technical Service Bulletin have a Warranty Extension to an 8 Year warranty extension or 144,840 km (90,000 mi) from in service date warranty period for this repair. See Warranty Bulletins: U.S. D-23-09 and Puerto Rico ID-23-10, for details associated with the Warranty Extension.

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