



Service Bulletin

Bulletin No.: 24-NA-213

Date: October, 2024

TECHNICAL

Subject: Rear Fascia Missing Butyl Patches

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|--------------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Cadillac | Escalade | 2023 | 2024 | | | | |
| | Escalade ESV | | | | | | |
| Chevrolet | Suburban | 2023 | 2024 | | | | |
| | Tahoe | | | | | | |
| GMC | Yukon | 2023 | 2024 | | | | |
| | Yukon XL | | | | | | |

| | |
|-----------------------------------|--|
| Involved Region or Country | North America |
| Additional Options (RPOs) | Equipped with RPO UKL |
| Condition | Some customers may comment on one or all following issues: <ul style="list-style-type: none"> Auto Lane Change is inoperative merging to the left or right lane. Auto lane change attempts to switch lanes but disengages halfway into the new lane then cancels SuperCruise. The customer activates the lane change with the turn signal lever and the IPC displays " Looking for an Opening" message, then lane change cancels out even if the new lane is clear. |
| Cause | The causes of the condition may be the Foil Butyl Tape patches missing from one or more of the Rear Short-Range Radars. |
| Correction | Remove the Rear Fascia and place on a secure cart. Then, inspect and replace any missing butyl tape patches. |

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.



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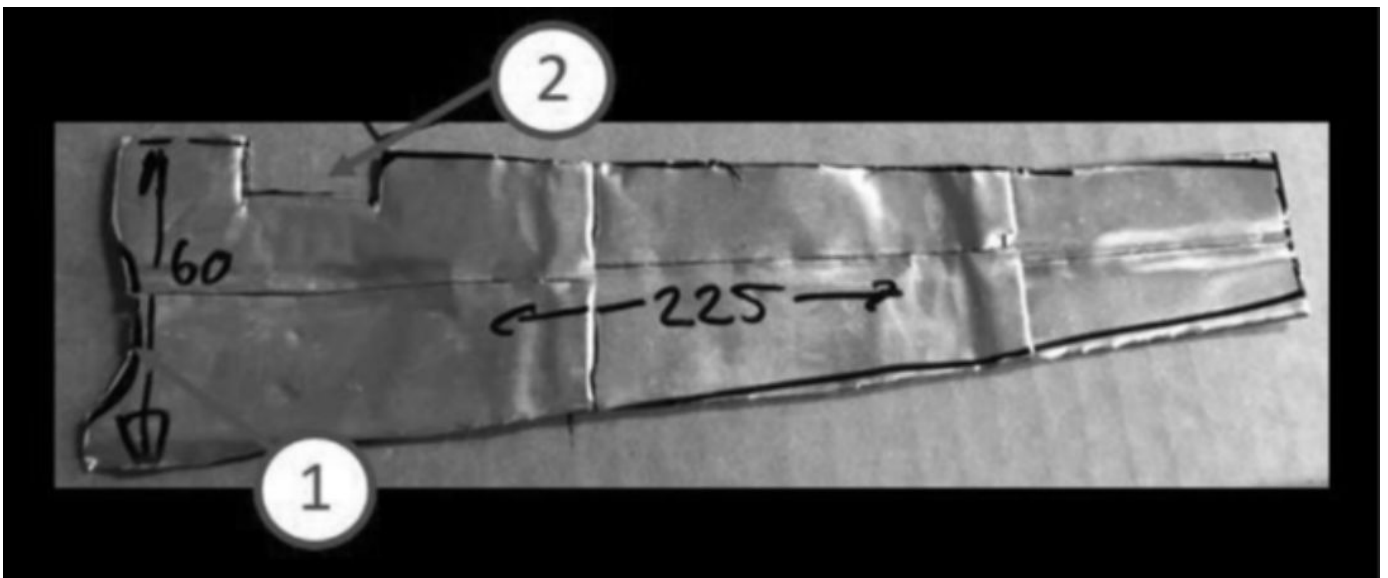
1. Remove the Rear Fascia, refer to *Rear Bumper Fascia Replacement in SI* and place it on a secure cart with the interior of the fascia facing upwards.
2. Inspect the three Rear Short-Range Radar Sensors for any missing Foil Butyl Tape patches.
3. If any are missing, remove the Rear Short-Range Radar Sensor, cut to shape, and apply a new Butyl Tape patch (PN 25757810), then reattach the sensor.

Important: The Butyl Patches are all a unique shape, ensure they are cut to size and not hanging over an edge or covering the sensor.

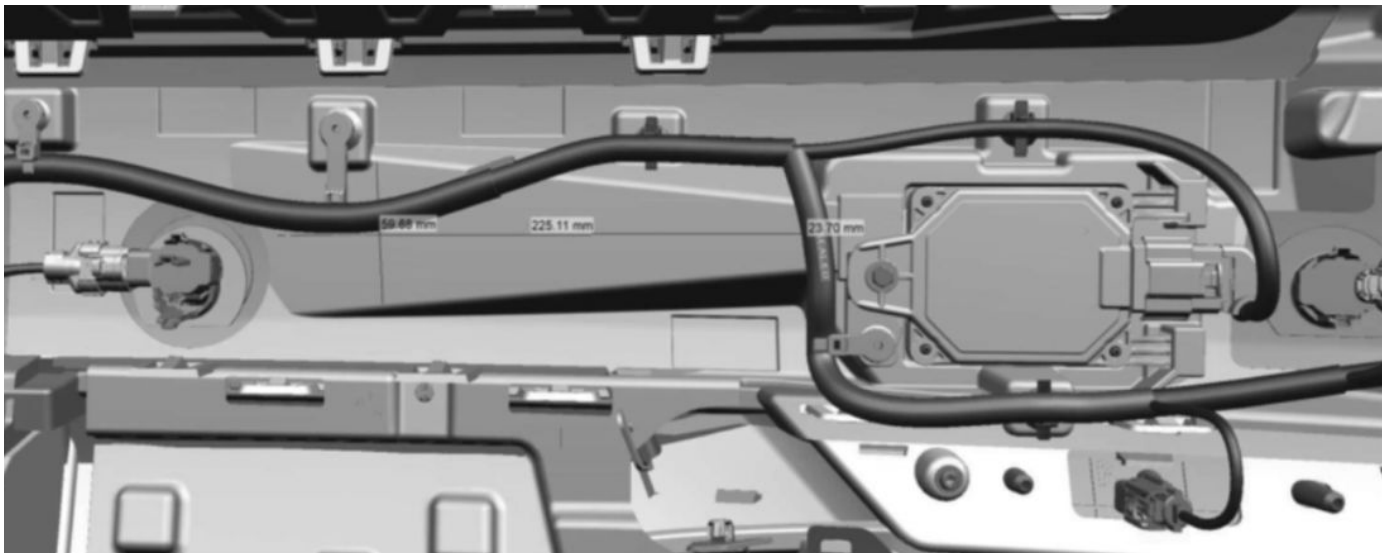


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- The center Rear Short Range Radar Sensors (1) Butyl Tape patch (2) is the largest.

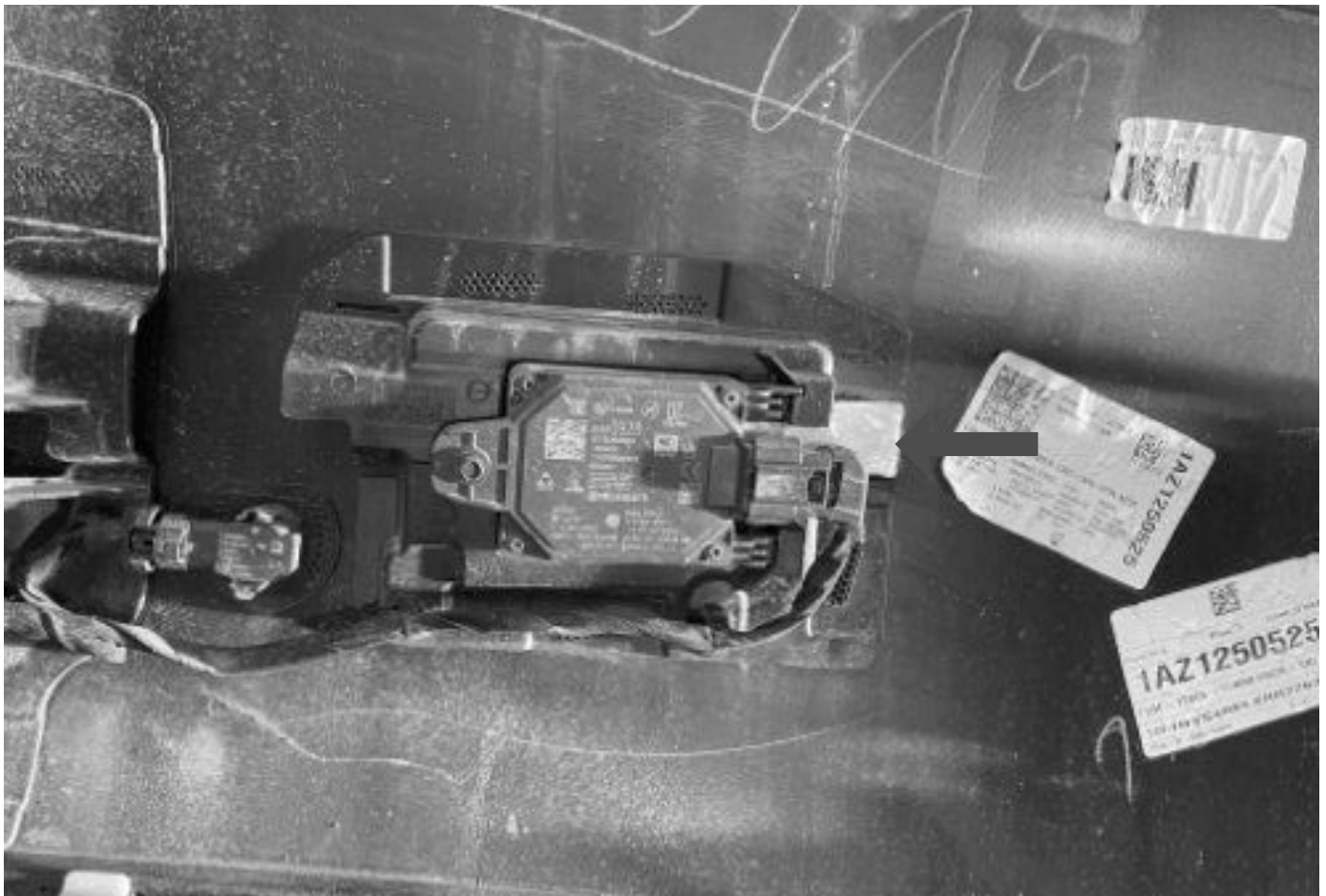


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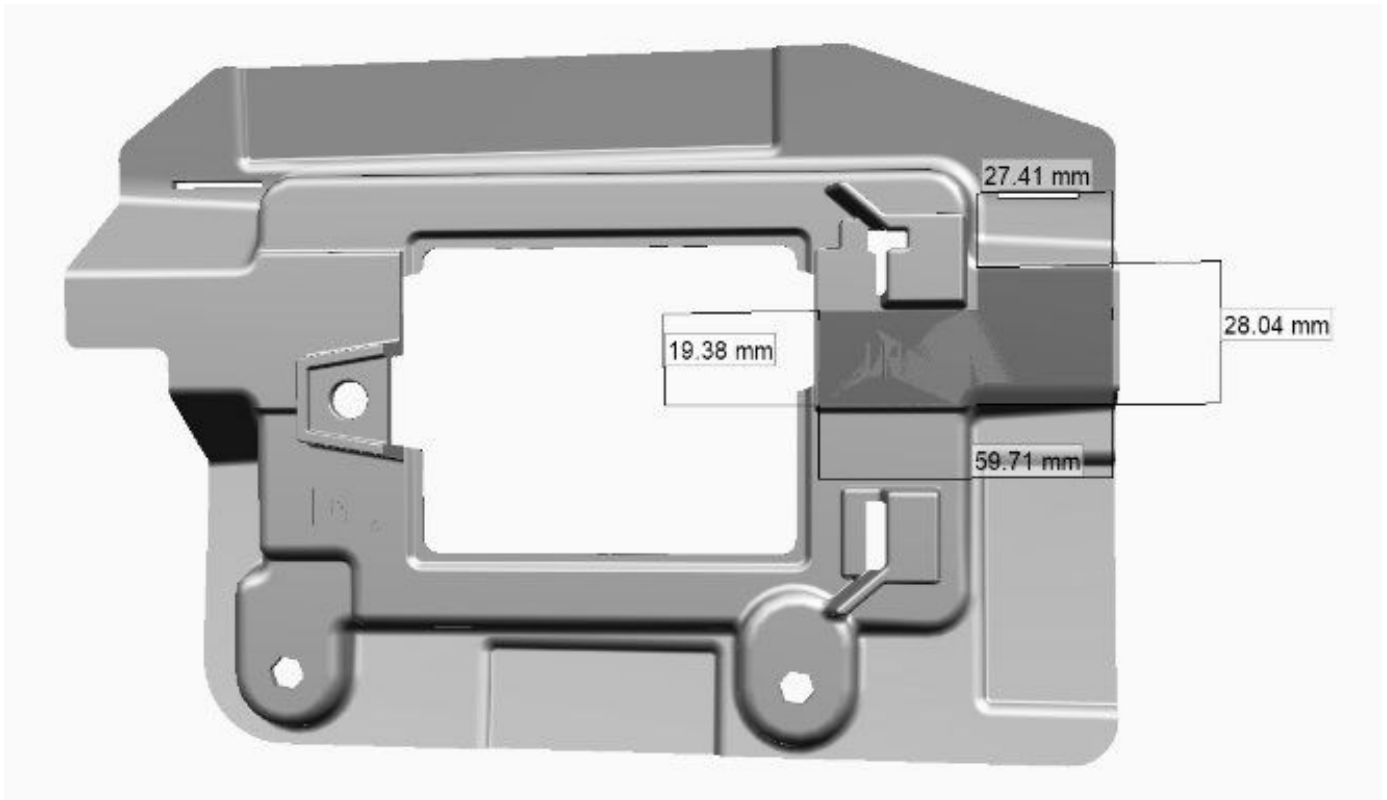
- The center Butyl Patch measures 59.68mm wide on the left side, 225.11mm long, and 23.7mm wide on the right side touching the sensor.



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- Drivers side Butyl Patch





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- The drivers side Butyl Patch measurements are 19.38mm wide on the left side touching the sensor, 59.71mm across the length, 28.04mm wide on the right side.

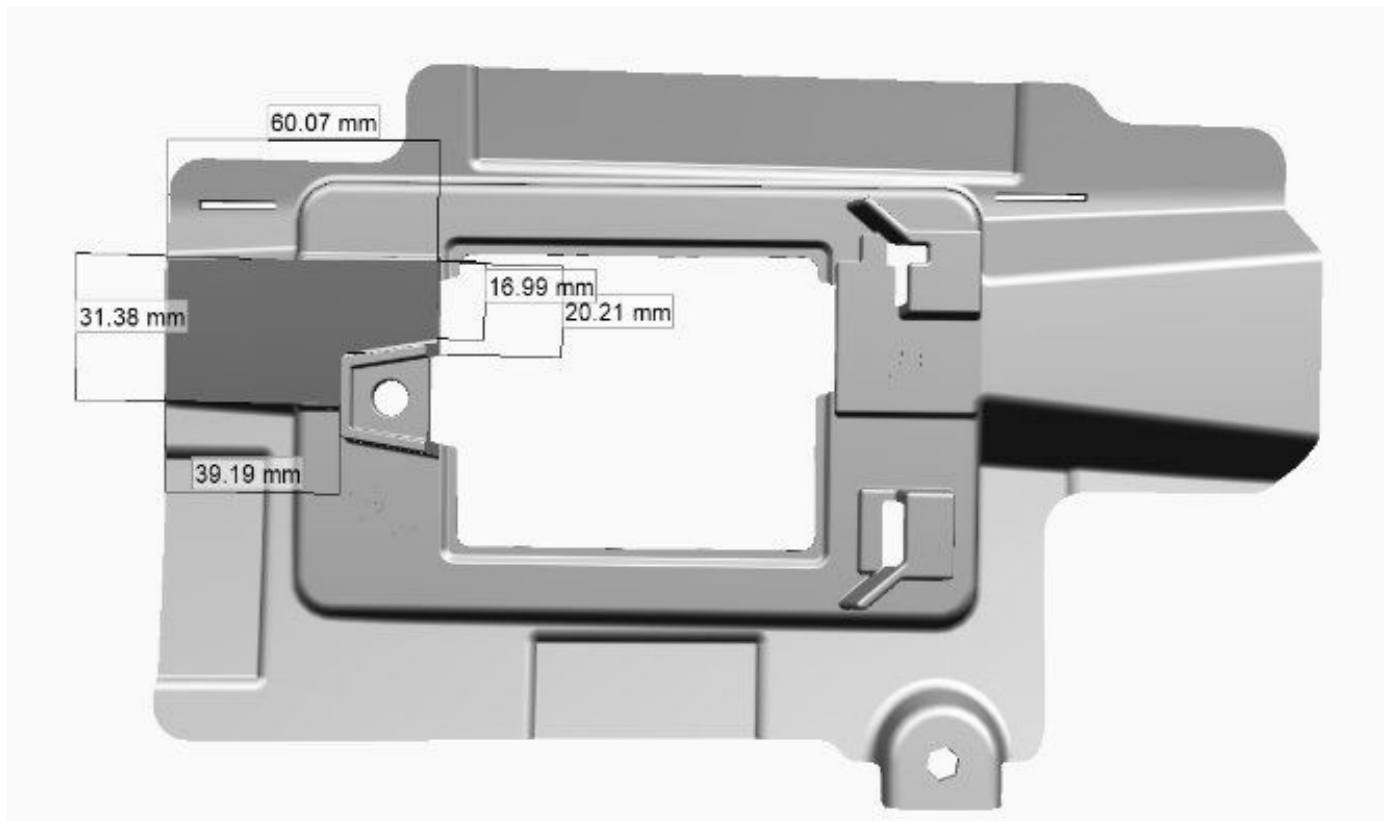


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- Passenger side Butyl Patch



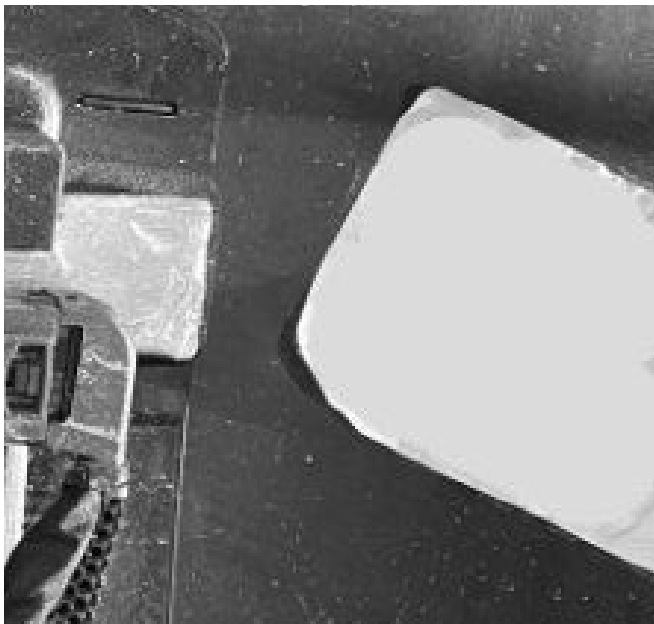
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- The passenger side Butyl Patch measures 31.38mm wide on the left side, 60.07mm long on top, 16.99 mm wide on the right side touching the sensor, and 39.19mm long on the bottom.

Note: Ensure the end point of the patch's field of view is clear of anything in the way (debris, loose sticker, etc.) as it can trick the sensor.



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4. Once all three Butyl Tape Patches are in place, ensure the field of view is clear. Then reattach the Rear Fascia.

Parts Information

| Causal Part | Description | Part Number | Qty |
|-------------|---------------------------------------|-------------|-----|
| X | Deadener-Deflector (Butyl Tape Patch) | 25757810 | 1 |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|--|--|------------|
| *1486048 | Inspect and Replace Missing Butyl Tape Patches | 0.7 hr |
| *This is a unique Labor Operation for Bulletin use only. | | |

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|----------|---------------------------|
| Version | 1 |
| Modified | Released October 02, 2024 |

