

REFERENCE:	TSB: 08-232-24 GROUP: 08 - Electrical	Date:	November 7, 2024	REVISION:	–
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with a Wireless Charging Pad (Sales Code RFX) and Dual Wireless Charging Pad (Sales Code CMS).	MARKET APPLICABILITY:		<input checked="" type="checkbox"/> NA	<input checked="" type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input checked="" type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> Keyfob intermittently is not detected when the keyfob is placed at or near the wireless charger. 				
CAUSE:	Radio Frequency (RF) interference				

DISCUSSION:



Fig. 1
Key Not Detected

When the ignition is OFF, and the keyfob is near an active wireless charger, interference can occur leading to the keyfob not being detected by the vehicle [Fig. 1](#). The keyfob needs to be at least 203 mm (8 in.) away from the wireless charger and/or do not put the phone on the wireless charger before the ignition is ON.

POLICY:

Information Only.

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