

Automatic Window Raising Inoperative

Topic number	LI72.40-P-078535
Version	1
Function group	72.40 - Door control
Date	11/1/24
Validity	Model 167
Reason for change	

Complaint

Automatic window raising function of side window inoperative.

Cause

Denormalization of the window lifter system.

Remedy

Update the software in the affected door control unit (N69/x).

This requires the door control unit (N69/x) to be commissioned.

(Path: XENTRY -> Control units view -> DCU-XX (N69/x) -> Adaptations -> Commissioning)

SW item numbers of the repair software:

- A1679023716 for the door control units on the front doors (N69/1 and N69/2)
- A1679023816 for the door control units on the rear doors (N69/3 and N69/4)

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Body > Glazing > Window lifting mechanism/window operation > Does not run up

Control unit/fault code	
Control unit	Fault text
N69/1 - Left front door (DCU-LF) (DMFL177)	-
N69/1 - Left front door (DCU-LF) (DMFL177)	-
N69/1 - Left front door (DCU-LF) (DMFL177)	-
N69/2 - Right front door (DCU-RF) (DMFR177)	-
N69/2 - Right front door (DCU-RF) (DMFR177)	-
N69/2 - Right front door (DCU-RF) (DMFR177)	-

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			72220EK	
			72230EK	
			73A30EK	
			73N30EK	