

# Super White 040 Paint Peeling from Affected Panel(s)

**Service Category** Vehicle Exterior

**Market** USA and Mexico

**Section** Exterior Panels/Trim



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## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2016 - 2022	Tacoma	

## Introduction

Some 2016 – 2022 model year Tacoma vehicles with Super White (040) paint may exhibit paint peeling along the exterior window door frames and/or inner fender edges under the hood. The affected panel(s) require repainting to address this condition. The paint repair may need to be sublet to a body shop. Follow the Confirmation Procedure in this bulletin to verify the presence of this condition.

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### Warranty Information

#### For USA Market

CLAIM TYPE	OP CODE	DESCRIPTION	TIME	OFF	T1	T2
Paint	P + (Applicable T-3 Code)	Condition Confirmed – Sublet to Body Shop	0.0	N/A	69	82

#### NOTE

- Use sublet type “PT” for body shop repairs. The invoice is required to be attached to the warranty claim.
- Reimbursement for documenting the condition through the 23TE08 Inspection Website can be claimed under sublet type “ZZ” using the following formula: *0.8 hours x Dealer Hourly Warranty Labor Rate*.
- Select ALL applicable T-3 position codes.
- If Genuine Toyota parts are needed, claim under replacements parts.
- See Warranty Policy 4.12 for additional information on paint claim submission.

#### APPLICABLE WARRANTY

- **This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle’s in-service date.**
- **Warranty application is limited to occurrence of the specified condition described in this bulletin.**

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### Warranty Information (continued)

#### For Mexico Market

CLAIM TYPE	OP CODE	DESCRIPTION	TIME	OFF	T1	T2
Paint	P + (Applicable T-3 Code)	Condition Confirmed – Sublet to Body Shop	0.0	N/A	69	82

#### NOTE

- Use sublet type “PT” for body shop repairs. The invoice is required to be attached to the warranty claim.
- Reimbursement for documenting the condition through the 23TE08 Inspection Website can be claimed under sublet type “ZZ” using the following formula: *0.8 hours x Dealer Hourly Warranty Labor Rate*.
- Select ALL applicable T-3 position codes.
- If Genuine Toyota parts are needed, claim under replacements parts.
- See Warranty Policy 4.12 for additional information on paint claim submission.

#### APPLICABLE WARRANTY

- **This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle’s in-service date.**
- **Warranty application is limited to occurrence of the specified condition described in this bulletin.**

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### Confirmation Procedure

1. Confirm the condition exists.  
 Inspect the vehicle to determine if it exhibits paint peeling along the exterior window door frames and/or inner fender edges under the hood, as shown in Figures 1 – 3.
  - A. Is the location of the paint condition on the door window frames and/or inner fender panels?
    - **YES** — Continue to substep B.
    - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
  - B. Is the paint peeling?
    - **YES** — Continue to substep C.
    - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
  - C. Is there evidence of outside influences on the affected panel(s) that may have caused the condition?

**NOTE**

Examples of outside influences include previously damaged or deformed panels, aftermarket paint, bird droppings, or chemicals.

- **YES** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- **NO** — Continue to step 2.

**Figure 1. Paint Peeling on Door Frame**



**Figure 2. Paint Peeling on Inner Fender**



**Figure 3. Paint Peeling on Door Frame**



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### Confirmation Procedure (continued)

2. Take a photograph of each affected panel that clearly displays the condition.
3. Upload the images of each affected panel to the [23TE08 Inspection Website](#) and send the vehicle to a body shop to have the affected panel(s) repainted.