

<b>Reference</b>	SSM76206
<b>Models</b>	Defender / L663 Discovery / L462 New Range Rover / L460 New Range Rover Sport / L461
<b>Title</b>	Steering Gear Noisy - Request For Information
<b>Category</b>	Chassis
<b>Last modified</b>	23-Oct-2024 00:00:00
<b>Symptom</b>	303000 Steering/Handling
<b>Attachments</b>	SSM76206 - Steering Gear Noisy Questionnaire_v1.pdf (SSM76206 - Steering Gear Noisy Questionnaire_v1.pdf)
<b>Content</b>	<p><b><u>Model / Model Year / Derivative:</u></b></p> <p>RANGE ROVER L460 / 22MY Onwards RANGE ROVER SPORT L461 / 23MY Onwards DISCOVERY L462 / 20MY Onwards DEFENDER L663 / 20MY Onwards</p> <p><b><u>Situation:</u></b></p> <p>JLR Engineering investigations have found customer reports of a noise when operating the steering, which leads to the steering gear being replaced.</p> <p><b><u>Cause:</u></b></p> <p>Currently unknown and is under investigation. The information gathered from this SSM will assist the investigation.</p> <p><b><u>Action:</u></b></p> <p>Refer to the service information below.</p> <p><b><u>Service Information:</u></b></p> <p>Attached is a questionnaire aimed at collecting essential evidence following the replacement of a steering gear.</p> <p>All of the information submitted will enhance the ongoing investigation into steering gear noises.</p> <ol style="list-style-type: none"> <li>1. Download the questionnaire (.pdf)</li> <li>2. Complete the questionnaire</li> <li>3. Once complete, attach it to an Electronic Product Quality Report (EPQR) with additional images, sounds and video files.</li> </ol> <p>The information you provide is incredibly valuable and JLR engineering appreciates your time and input.</p> <p>(Ref 000382510)</p>