

PIVI REAR ENTERTAINMENT NOISE WHEN USING IPHONE 15 AND NEWER

Range Rover

- 22-25MY Range Rover
- 23-25MY RR Sport

Concern

Customer may report audio distortion through PIVI rear entertainment system when using iPhone 15 as well as 10th generation iPad which now utilize USB-C connection.

Technical description

Concern appears related to how the mobile device outputs audio through USB-C to the PIVI rear entertainment.

Reference SSM76159 - Noise from PIVI Rear entertainment when using iPhone 15 and newer or 10th Generation iPad

Action

Reference the SSM to raise EPQR to report the concern. Customer is advised to contact mobile device supplier for any further inquiries.

Current available work around for PIVI rear entertainment audio:

- Mobile Device may be paired to front PIVI entertainment to provide audio output main vehicle speakers.
- Rear seat entertainment headphones may be paired directly to the mobile device (note- device may only support output to one pair of headphones at a time).

Further communication will be provided through TOPIx and foreman call once a resolution to this concern is identified.