

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry using the **WSC App on the DTNA Portal**

REF #: ICI24-036

Effective: 10/01/2024

Release: 10/01/2024

SUBJECT: SF679 – Revised Bulletin

This letter is to inform you that SF679 bulletin and populations have been revised. Certain vehicles in Group B with Cummins engines have been reassigned to the newly created Group E. The Parts table has been updated to include the mounting bracket and fasteners required for Virtual Technician installation. A new SRT has been added to Campaign Group E: 996-F175E ECU, VIRTUAL TECHNICIAN, POPULATION E, INSTALL (SF679), 0.8 hours. Additionally, the Work Instructions have been revised to provide supplementary details for installing the Virtual Technician on vehicles with Cummins engines that were missing the Common Powertrain Controller (CPC) mounting bracket..

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the Warranty Support Center (WSC) located on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.