

Rear Bumper Outer End Covers Loose Causing Excessive Gap

Service Category Vehicle Exterior

Market USA and Mexico

Section Exterior Panels/Trim



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2022 - 2024	Tundra, Tundra HV	

Introduction

Some 2022 – 2024 model year Tundra and Tundra Hybrid vehicles may exhibit a condition in which the rear bumper outer end covers have become loose causing an excessive gap on the right-hand and/or the left-hand side. The attaching flange bolts have been updated to address this condition. Follow the Repair Procedure in this bulletin to address this condition.

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Warranty Information

For USA Market

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD2416	Bumper Rear Pillar Lower Garnish and Attaching Bolts Replacement (One Side)	0.6	62572-0C010 62571-0C010	62	57
Combo A	Opposite Side	0.5			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

For Mexico Market

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD2416	Bumper Rear Pillar Lower Garnish and Attaching Bolts Replacement (One Side)	0.6	62572-0C010 62571-0C010	62	57
Combo A	Opposite Side	0.5			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
90105-A0484	90105-06325	Bolt, Flange	4
62572-0C010		Rear Pillar Lower Garnish LH	1*
62571-0C010		Rear Pillar Lower Garnish RH	1*

*Only the affected side's rear pillar lower garnish is needed. Both sides are needed if both sides are affected.

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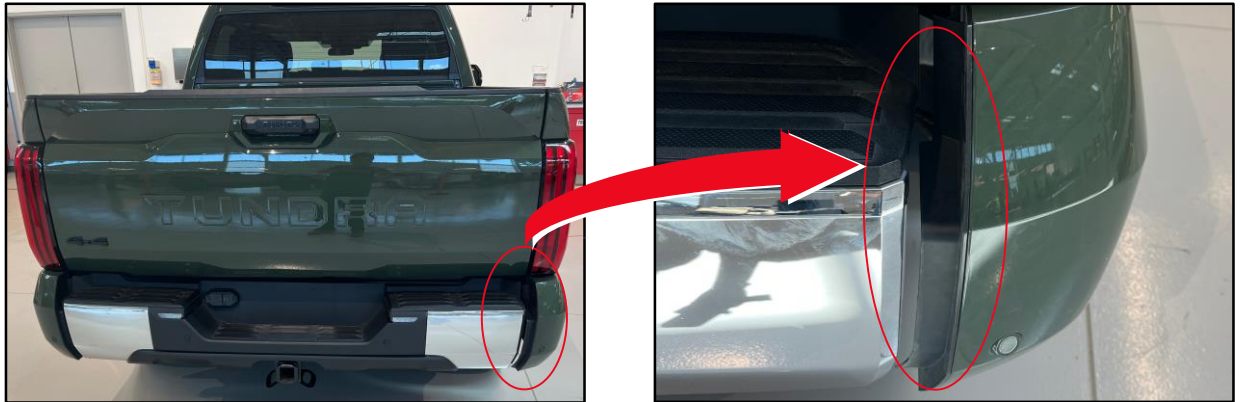
Repair Procedure

1. Confirm the condition exists.

Does the vehicle exhibit a condition in which the rear bumper outer end covers have become loose causing an excessive gap on the right-hand and/or the left-hand side as shown in Figure 1?

- **YES** — Continue to step 2.
- **NO** — This bulletin does not apply.
Continue diagnosis using the applicable Repair Manual.

Figure 1. Example of Condition on Right-hand Side



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Repair Procedure (continued)

2. Raise the vehicle on a lift and from under the vehicle, inspect the rear pillar lower garnish attachment points for proper retention.

Are the rear pillar lower garnish attachment points properly retained?

- **NO** — Continue to step 3.
- **YES** — This bulletin does not apply.
Continue diagnosis using the applicable Repair Manual.

NOTE

Bolt heads should NOT be visible if the rear pillar lower garnish attachment points are properly retained.

Figure 2. Rear Pillar Lower Garnish, Properly Retained at Attachment Points

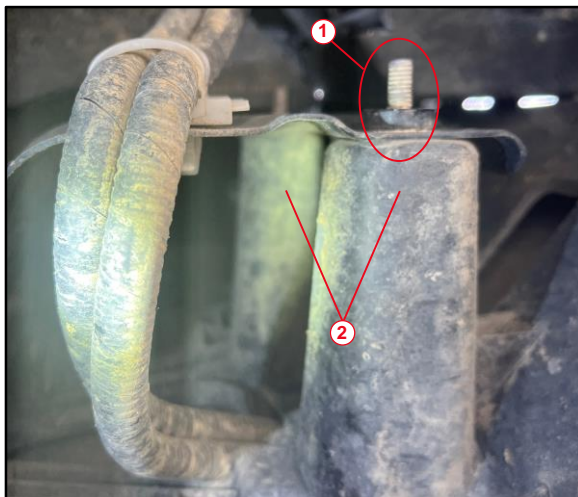
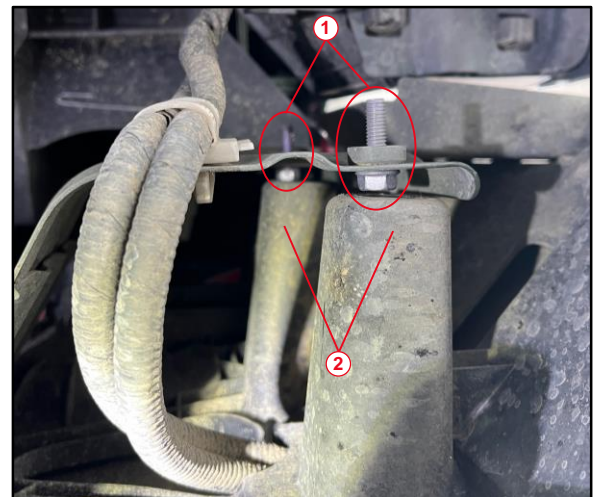


Figure 3. Rear Pillar Lower Garnish, Not Properly Retained at Attachment Points



1	Bolts
2	Rear Pillar Lower Garnish

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Repair Procedure (continued)

- Remove the rear bumper side extension from the affected side.

Refer to TIS, applicable model and model year Repair Manual:

- [2022 – 2024](#) Tundra and Tundra Hybrid:

Vehicle Exterior – Exterior Panels / Trim – Rear Bumper – Removal

NOTE

Perform ONLY steps 1 – 5.

- Remove the rear pillar lower garnish from the affected side.

Refer to TIS, applicable model and model year Repair Manual:

- [2022 – 2024](#) Tundra and Tundra Hybrid:

Vehicle Exterior – Exterior Panels / Trim – Rear Bumper – Disassembly

NOTE

Perform ONLY step 27.

- Install the NEW rear pillar lower garnish using NEW flange bolts.

Refer to TIS, applicable model and model year Repair Manual:

- [2022 – 2024](#) Tundra and Tundra Hybrid:

Vehicle Exterior – Exterior Panels / Trim – Rear Bumper – Reassembly

NOTE

Perform ONLY steps 3 – 4.

Figure 4.



New Flange Bolts

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Repair Procedure (continued)

6. Install the rear bumper side extension.

Refer to TIS, applicable model and model year Repair Manual:

- [2022 – 2024](#) Tundra and Tundra Hybrid:

Vehicle Exterior – Exterior Panels / Trim – Rear Bumper – Installation

NOTE

Perform ONLY steps 4 – 9.

7. Repeat steps 2 – 6 if the opposite side rear bumper outer end cover is also affected.

8. Inspect the vehicle and confirm the condition no longer exists.