



# Technical Service Bulletin

## 93 Q5 PHEV: warning message in instrument cluster, B200000 in 00C6

93 24 21 2075301/3 October 2, 2024. Supersedes Technical Service Bulletin Group 93 number 24-16 dated September 23, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5 e quattro	2024	All	Not applicable
	2025	000001 – 015509	

### Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (corrected visibility issue)
2	09/25/2024	Revised header (added VIN filter) Revised <i>Warranty</i> (Updated claiming instructions for inventory vehicles)
1	09/17/2024	Initial publication

#### Customer states:

Warning message in instrument cluster.

#### Workshop findings:

The following event memory entries (active/static) are logged in the control unit for high-voltage battery charging unit (diagnostic address 00C6):

- **DTC B200000:** Control module faulty (**symptom 1049088**) active/static.

### Technical Background 1

Software issue OBD diagnostics too sensitive.

### Production Solution

New software in the high-voltage battery charging unit control module, J1050 (address word 00C6) addressed the condition.

### Service

This TSB replaces Pending Service Solution (PSS) TSB 2074344 93 PSS HV Charger: *Q5 PHEV warning message on the instrument cluster (DTC B200000 in 00C6)*.



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## NOTICE

To prevent charging of the high-voltage battery during the software update, the high-voltage cable is to be removed BEFORE entry of the SVM code on vehicles with high-voltage components. Charging the high-voltage battery during a software update can damage the high-voltage components.

## NOTICE

Always use DoIP when flashing a control module via ODIS in supported vehicles. To Activate DoIP, select *Administration>>General>>GFF Process>>DoIP communication>>Only allow DoIP communication*. This setting will automatically reset when the diagnostic session has ended. You can tell if DoIP is active by observing a red LED on the VAS 6154(A).

1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
2. Update the J1050 (00C6) using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Q5 PHEV	00C6	9Y0915681D	3310	9Y0915681Q	3323	C6A014

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> <li>• For Inventory Vehicles: 910</li> </ul>		
<b>Service Number:</b>	9352 For Inventory Vehicles: S644		
<b>Damage Code:</b>	0039 For Inventory Vehicles: 0010 Manufacturer's Code: AUN		
<b>Labor Operations:</b>	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	Time stated on the diagnostic protocol
<b>Claim Comment:</b>	As per TSB 2075301/3		



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2075301**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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