



Technical Service Bulletin

91 PSS MIB3: Main menu tiles are missing

91 24 75 2075629/2 October 30, 2024. Supersedes Technical Service Bulletin Group 91 number 24-66 dated October 16, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5 Sportback, S5 Sportback, RS 5 Sportback, A6, A6 allroad, S6, RS 6, A7, S7, RS 7, A8, S8, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024 – 2025	All	Not Applicable
A5, A5 Cabriolet, S5, S5 Cabriolet, and RS 5	2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (added e-tron GT)
1	10/16/2024	Initial publication

Customer states:

The MMI does not display any app tiles in the main menu. The center display only shows the following content:

- Top bar with time and icons.
- Left menu (shortcut) bar.



Technical Service Bulletin

- Bottom center page markings (“slider”).



Figure 1. If icons are selected in the left menu bar when the display looks like this, the system may respond sluggishly.

Workshop findings:

- The customer complaint can sometimes be reproduced. This issue occurs intermittently in the vehicle.

Technical Background 1

Software issue.



Technical Service Bulletin

Production Solution

The implementation of a measure is currently being analyzed. This analysis is expected to be completed in December 2024.

Service

1. Explain to the customer that the implementation of a measure is currently being analyzed. This analysis is expected to be completed in the December 2024 (subject to change).
2. No repairs are necessary at this point. **Do not replace any components for this condition** since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

CAUTION

Replacing parts or attempting repairs will not fix the problem. Unjustified labor / replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (2075629) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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Technical Service Bulletin

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