



Technical Service Bulletin

90 PSS Vehicle Image in the Audi virtual cockpit shows incorrectly

90 24 40 2075754/1 October 30, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8, SQ8, Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024 – 2025	All	Virtual Cockpit
Q7, SQ7, and RS Q8	2025		

Condition

Customer states:

The vehicle presentation in the Audi virtual cockpit shows an incorrect image. This can be recognized by the depicted radiator grille which shows a grille with straight lines rather than a honeycomb grill.



Figure 1. Radiator grille with lines (left, red rectangle) and honeycomb grill (right, green rectangle).

Technical Background 1

Software issue in Audi virtual cockpit.

Production Solution

Optimized software in Audi virtual cockpit introduced in production with model year 2025.



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Service

1. Explain to the customer that a solution is expected to be available by the end of the 1st quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2075754**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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