



# Technical Service Bulletin

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## 01 Engine: remote start - modified software, EA888 EVO4

01 24 43 2075598/1 October 16, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, and A4 allroad	2024 – 2025	All	Not Applicable

### Condition

#### Customer states:

Remote engine start via myAudi app does not work or only works intermittently.

#### Workshop findings:

The customer statement can be reproduced in the workshop.

### Technical Background 1

Not applicable.

### Production Solution

New software in the engine control module, -J623- (address word 0001) addressed the condition.

### Service

The engine control unit software must be updated on this vehicle. Inform the customer about the software update and ask them whether the engine control unit has been altered by chip tuning. Explain to the customer that updating the engine control unit software renders the chip tuning ineffective. In certain circumstances, the engine control unit may even be damaged by the software update. Ask the customer to clarify with the tuning company in advance whether a software update is possible. Damage to the engine control unit resulting from chip tuning cannot be billed to AUDI AG under warranty. Explain to the customer that neither AUDI AG nor your company can be held responsible for damage caused by the software update or for damage that occurs as the result of not having the update performed. Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

Follow all instructions in TSB 2011732: *00 software Version Management (SVM), operating instructions.*



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Update the -J623- (0001) using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
MY 24-25 A4	0001	8W0.906.259.AM	0002	8W0.906.259.AM	0003	01A267

## Warranty

<b>Claim Type:</b>	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	2470		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	Time stated on the diagnostic protocol
<b>Claim Comment:</b>	As per TSB 2075598/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2075598**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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