

WRJO – Replace Front Left and Right Seat and Backrest Heating Element (Stop Delivery)

Model Line: **911 (992)**

Model Year: **As of 2020 up to 2024**

Equipment: **Front seat heating (M no. 4A3)**

Concerns: **Heating element for front seat and backrest**

Cause: **The heating elements in the front seats and backrests of the affected vehicles may not have been manufactured to specification.**
 For this reason, when the seat heating is activated, excessive heat may develop at certain points. This may result in a risk of injury or damage to the seat cover.

Action: **Replace front left and right seat and backrest heating element.**



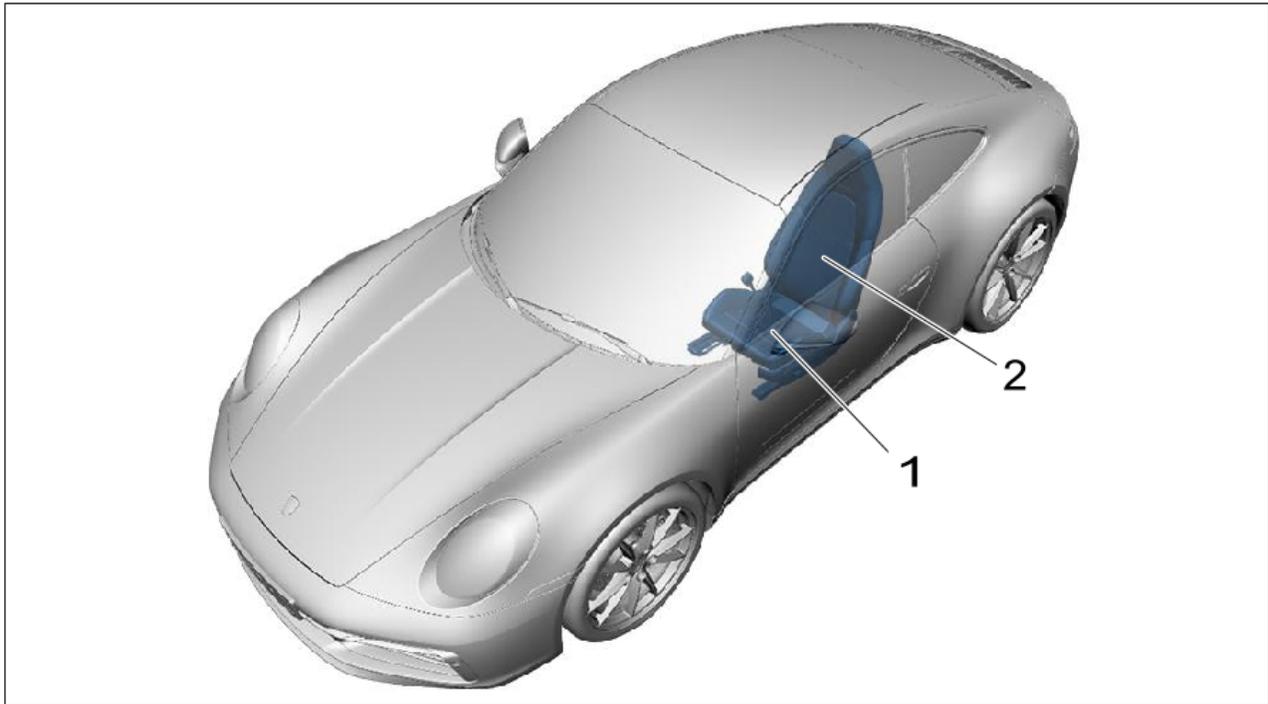
Information

The heating element for the front seat and backrest is integrated into the padding for the front seat and backrest and cannot be replaced separately. To replace the seat/backrest heating element, the entire seat/backrest padding must be replaced.

Affected Vehicles: **Only vehicles assigned to the campaign (see also PCSS Vehicle Information).**

Installation

Position:



Installation position for seat and backrest padding

- 1 – Seat padding
- 2 – Backrest padding

Required parts and materials

The **part numbers** of the **required parts and materials** for the respective vehicle can be seen in the **assigned scope**. For an overview of the campaign scopes, see: ⇒ *Technical Information 'Warranty processing'*.

Required Tools

- Tools:
- Battery charger with a current rating of **at least 90 A**, e.g., **VAS 5908 - battery charger 90 A**
 - **P90999 - PIWIS Tester 4**
 - Torque wrench, 2-10 Nm (1.5-7.5 ftlb.), e.g., **V.A.G 1783 - torque wrench, 2-10 Nm (1.5-7.5 ftlb.)**
 - Torque wrench, 6-50 Nm (4.5-37 ftlb.), e.g., **V.A.G 1331A - torque wrench, 6-50 Nm (4.5-37 ftlb.)**
 - Torque wrench, 40-200 Nm (30-148 ftlb.) e.g. **V.A.G 1332A - torque wrench, 40-200 Nm (30-148 ftlb.)**
 - **VAS 6826 - Steering wheel balance**

Additional tools required when the seat and/or backrest cover is replaced.

- 9747 - Wetting-off iron
- 9747/1 - Knurling tool
- 9747/2 - Folding leg
- VAS 1978/14A - Hot air gun
- V.A.G 1634B - Cushion clip pliers

Preparatory work

Work Procedure: 1 Remove front seat at the left and right. ⇒ *Workshop Manual '720119 Remove and install front seat'*

Inspect front left and right seat and backrest cover

Work Procedure: 1 Inspect front left and right seat and backrest cover for damage caused by overheating (burn holes).



Damage caused by overheating (sample illustration)

Assessment		Action
(✓)	Seat and backrest cover is not damaged .	Check OK. Seat and backrest cover can be reused . Continue to ⇒ <i>Technical Information '720119 Replace heating element for front left and right seat and backrest'</i>
(✗)	Seat and backrest cover is damaged .	Replace affected upholstery. Continue to ⇒ <i>Technical Information '720119 Replace heating element for front left and right seat and backrest'</i> .

Replace heating element for front left and right seat and backrest

Work Procedure: 1 Remove the front left and right seat and backrest padding.

⇒ *Workshop Manual '741019 Removing and installing front seat padding'*

⇒ *Workshop Manual '741719 Removing and installing front backrest padding'*

- 2 Depending on the inspection result, install the original or the **new** seat/backrest cover on **new** padding.

⇒ *Workshop Manual '741319 Removing and installing front seat cover'*

⇒ *Workshop Manual '741919 Removing and installing front backrest cover'*

- 3 Install **new** front left and right seat and backrest padding.

⇒ *Workshop Manual '741019 Removing and installing front seat padding'*

⇒ *Workshop Manual '741719 Removing and installing front backrest padding'*

Follow-up actions

Work Procedure: 1 Install front seat on left and right. ⇒ *Workshop Manual '720119 Removing and installing front seat'*

Warranty processing



Information

The specified labor time was determined specifically for carrying out this campaign and includes all necessary preliminary and subsequent rework. The labor time may differ from the labor time published in the Labor Operation List in the PCSS.



Information

If one or more covers need to be replaced, scope 2 must be invoiced.

Scope 1:

Replace heating element for front left and right seat and backrest

Labor time:

Replace heating element for front left and right seat and backrest

Labor time: **568 TU**

Includes:

Removing and installing front seat

Removing and installing front side airbag

Removing and installing suction fan for seat backrest

Removing and installing cushion carrier for front backrest

Removing and installing front backrest padding

Removing and installing front backrest cover

Removing and installing suction fan for front seat surface

Removing and installing occupant detection control unit

Removing and installing trim panel

Removing and installing control unit for memory seat adjustment
 Removing and installing front seat padding
 Removing and installing front seat cover

Required parts:

Part No.	Designation – Location	Quantity
Vehicles produced on or before 11/23/2022:		
9A700748300	M10 x 28 external hexagon round-head bolt – Seat frame on body	8 pieces
Vehicles produced on or after 11/24/2022:		
PAF011175	Internal serration screw – Seat frame on body	8 pieces
N 90944604	M5 x 12 internal hexagon round/oval-head screw – Support plate on backrest frame	8 pieces
N 91073301	M6 x 12 hexagon socket flat head screw – Airbag holder on seat frame	2 pieces
992898054A	Seat small parts kit	2 pieces
Vehicles without country equipment (C02 USA) and (C36 Canada) only		
992881555 xx*	Foam part for seat cushion – Driver/passenger side	2 pieces
992881575 xx*	Foam part for backrest – Driver/passenger side	2 pieces
Vehicles with country equipment (C02 USA) and (C36 Canada) only		
992881256 xx*	Repair kit for seat occupancy detection system on the passenger side (The foam part for the seat cushion on the passenger side is included in this repair kit) – Passenger side	1 piece
992881555 xx*	Foam part for seat cushion – Driver side	1 piece
992881575 xx*	Foam part for backrest – Driver/passenger side	2 pieces

⇒ **Damage number WRJ0 066 000 2**

* Determine the variant required for the respective vehicle using the VIN in the Porsche spare parts catalogue (PET2).

Scope 2: **Replace heating element for front left and right seat and backrest**

Labor time:

Replace heating element for front left and right seat and backrest

Labor time: **568 TU**

Includes:

- Removing and installing front seat
- Removing and installing front side airbag
- Removing and installing suction fan for seat backrest
- Removing and installing cushion carrier for front backrest
- Removing and installing front backrest padding
- Removing and installing front backrest cover
- Removing and installing suction fan for front seat surface
- Removing and installing occupant detection control unit
- Removing and installing trim panel
- Removing and installing control unit for memory seat adjustment
- Removing and installing front seat padding
- Removing and installing front seat cover

Required parts:

Part No.	Designation – Location	Quantity
Vehicles produced on or before 11/23/2022:		
9A700748300	M10 x 28 external hexagon round-head bolt – Seat frame on body	8 pieces
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N 90944604	M5 x 12 internal hexagon round/oval-head screw – Support plate on backrest frame	8 pieces
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992898054A	Seat small parts kit	2 pieces
Vehicles without country equipment (C02 USA) and (C36 Canada) only		
992881555 xx*	Foam part for seat cushion - Driver/passenger side	2 pieces
992881575 xx*	Foam part for backrest - Driver/passenger side	2 pieces

Vehicles with country equipment (C02 USA) and (C36 Canada) only

992881256 xx*	Repair kit for seat occupancy detection system on the passenger side (The foam part for the seat cushion on the passenger side is included in this repair kit) – Passenger side	1 piece
992881555 xx*	Foam part for seat cushion – Driver side	1 piece
992881575 xx*	Foam part for backrest – Driver/passenger side	2 pieces
1) Required parts if seat and/or backrest cover must be replaced		
992881805 xx*	Backrest cover – Left	1 piece
and/or		
992881806 xx*	Backrest cover – Right	1 piece
and/or		
992881405 xx*	Seat cover – Left	1 piece
and/or		
992881406 xx*	Seat cover – Right	1 piece
⇒ Damage number WRJ0 066 000 2		
* Determine the variant required for the respective vehicle using the VIN in the Porsche spare parts catalogue (PET2).		
1) Material costs can be settled using a subsequent reimbursement application for this action.		

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