

Warranty Information: Warranty Extension Electric Machine Temperature Sensor (138/24)

Change overview:

Version	Date	Change
1	09/11/2024	• First publication
2	10/14/2024	• Update of PartID

Vehicle Type: **Cayenne E-Hybrid (9YA / 9YB) / Cayenne S E-Hybrid (9YA / 9YB) / Cayenne Turbo E-Hybrid (9YA / 9YB) / Cayenne Turbo S E-Hybrid (9YA / 9YB)**

Model Year: **As of 2019 up to 2024**

Concerns: **Electric machine temperature sensor (Part-ID 2774)**

Cause: **Technical warranty extension (TWE) for electric machine temperature sensor**

The warranty on the electric machine temperature sensor lasts for **six years from the new vehicle delivery date, irrespective of the total mileage of the vehicle.**

You will find the exact warranty period of a vehicle in the vehicle information in the Porsche Central Service System (PCSS).

The warranty extension is displayed as an additional new vehicle warranty scope and contains the added information **“Electric machine temperature sensor”** in the “Coverage” column.

The warranty applies to **all vehicles assigned to the warranty extension** and is transferred automatically to the next owner.

All other warranty terms and conditions remain unchanged.

Overview of components covered by the warranty extension

Part-ID	Designation
2774	Electric machine temperature sensor

Information: **Scope not covered by this warranty extension**

All damage or malfunction caused by external factors such as damage due to an accident, incorrect use or neglect of the vehicle.

Restrictions on the cover of the warranty extension

The warranty and service information includes information about the warranty conditions for the vehicle.

The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply to the warranty extension.

Customer communication

Please actively inform affected customers about the warranty extension only if this is a legal requirement in your market. Otherwise, **no active customer communication** is planned.

Invoicing:

For processing warranty claims using the “Electric machine temperature sensor” warranty extension, the claim must be entered by specifying **Warranty type 111** under **Part-ID 2774 – Electric machine temperature sensor** as the **component causing the problem**. The damage category is to be selected in accordance with the customer complaint. The documentation specifications in the Porsche Warranty Manual must be observed without restriction.

If a mobility option is required in relation to repairs covered by the technical warranty extension, this can be invoiced as part of the existing customer mobility programme. The Customer mobility programme regulations apply unchanged.

If you have further questions and concerns relating to this warranty extension, please open a Warranty PRMS ticket

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