

Technical Journal Title Remote Key SW Update Procedure		Ref. No. TJ 36900.4.0	
Issuer (Dept.) Technical Service		Issue Date 9/26/24	Status Date 10/21/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3660	
Function Description Automatic monitoring and control		Page Page 1 of 3	

Attachment

File Name	File Size
TJ36900_FOB_2_15_7_V1.bleota	0.2686 MB
TJ_36900_1.pdf	0.0157 MB
TJ_36900_1.mov	8.4851 MB
TJ_36900_1.mp4	4.7618 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

* This TJ has been rewritten in its entirety

* Update procedure of key FOB sw, to enable adding of two key FOBs to the car.

CSC Customer Symptom Codes

Code	Description
3D	Accessory installation/Accessory installation
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
416							2024-9999		0000001-0999999	202336-999952

SERVICE:

To update the SW in the key FOB to enable the possibility to add a second key FOB to the car, the SW in the key FOBs needs to be updated.

This concerns BOTH key FOBs, old and new key. Both key FOBs must be updated with the SW in this TJ.

V O L V O

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The software is updated by using a smartphone. Please follow the steps below depending on whether you are using an Android or an iPhone.

Android users: Download and install the application IoT Toolbox (see attachment TJ_36900_1.pdf) from Play Store, and thereafter follow the steps in 'TJ_36900_1.mp4'.

If the app is not available in your country, use the "TJ_36900_1.apk" (file attached), to install the program in your Android phone.

iPhone users: Download and install the application IoT Toolbox (see thumbnail below) from App Store, and thereafter follow the steps in '[TJ_36900_1.mov](#)'

Note: The files needed are attached to this TJ; browse to TIE using the phone intended to be used for the update procedure and download the file 'TJ36900_FOB_2_15_7_V1.bleota' directly onto that smartphone.

* Note: For some mobile phones, the percentage shown in the app regarding the battery voltage is NOT correct.

* Voltage in the battery are shown as the table below:

- * Shown value: 13% 3.3V
- * Shown value: 11% 3.0V
- * Shown value: 10% 2.7V
- * Shown value: 9% 2.4V
- * Shown value: 8% 2.0V

Warranty claim info:

No warranty claims will be accepted for the action in this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3660.

To view TJ attachments continue to next page. This TJ has four attachments.

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